

Encounter Data System

Standard Companion Guide Transaction Information

Instructions related to the 837 Health Care Claim: Professional Transaction based on ASC X12 Technical Report Type 3 (TR3), Version 005010X222A1

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Preface

The Encounter Data System (EDS) Companion Guide contains information to assist Medicare Advantage Organizations (MAOs) and other entities in the submission of encounter data. The EDS Companion Guide is under development and the information in this version reflects current decisions and will be modified on a regular basis. All versions of the EDS Companion Guide are identified by a version number, which is located in the version control log on the last page of the document. Users should verify that they are using the most current version.

Questions regarding the contents of the EDS Companion Guide should be directed to eds@ardx.net.

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1.0 Introduction

1.1 Scope

The CMS Encounter Data System (EDS) 837-P Companion Guide addresses how MAOs and other entities conduct Professional claim Health Information Portability and Accountability Act (HIPAA) standard electronic transactions with CMS. The CMS EDS supports transactions adopted under HIPAA, as well as additional supporting transactions described in this guide.

The CMS EDS 837-P Companion Guide must be used in conjunction with the associated 837-P Implementation Guide (TR3). The instructions in the CMS EDS 837-P Companion Guide are not intended for use as a stand-alone requirements document.

1.2 Overview

The CMS EDS 837-P Companion Guide includes information required to initiate and maintain communication exchange with CMS. The information is organized in the sections listed below:

- Contact Information: This section includes telephone and fax numbers for EDS contacts.
- Control Segments/Envelopes: This section contains information required to create the ISA/IEA, GS/GE, and ST/SE control segments in order for the EDS to support these transactions.
- Acknowledgements and Reports: This section contains information on all transaction acknowledgements sent by the EDS, including the TA1, 999, and 277CA.
- Transaction Specific Information: This section describes the details of the HIPAA X12 Implementation Guides (IGs), using a tabular format. The tables contain a row for each segment with CMS specific information, in addition to the information in the IGs. That information may contain:
 - Limits on the repeat of loops or segments
 - Limits on the length of a simple data element
 - Specifics on a sub-set of the IG's internal code listings
 - Clarification of the use of loops, segments, and composite or simple data elements
 - Any other information tied directly to a loop, segment, and composite or simple data element pertinent to trading electronically with CMS.

In addition to the row for each segment, one (1) or more additional rows describe the EDS' usage for composite or simple data elements and for any other information.

1.3 Major Updates

1.3.1 EDFES Notifications

Due to enhancements required for the EDPS, the submission of 2011 DOS is delayed. Section 6.7, Table 10 identifies the EDFES notification for invalid submission of encounters containing 2011 DOS.

1.3.2 Temporarily Deactivated Front-End Edits

Section 7.1, Table 12 provides a list of the Professional front-end edits temporarily deactivated to assist MAOs and other entities with bypassing balancing front-end edits when submitting encounter data files.

1.3.3 EDPPPS Edits Description Updates

CMS has updated the EDPPPS error codes to identify error code descriptions containing a maximum of 41 characters. MAOs and other entities may reference Section 10, Table 13 for a list of the revised Professional error code descriptions.

1.3.4 EDPS Edits Prevention and Resolution Strategies – Phase III

MAOs and other entities are now able to reference Section 10.2.3, Table 17 for a list of the remaining Professional edits generated on MAO-002 Encounter Data Processing Status Reports.

1.3.5 Submission of Proxy Data in a Limited Set of Circumstances

Due to additional enhancements required for the Encounter Data Processing System (EDPS) associated with Beneficiary Member Reference Files, the submission of 2011 DOS is delayed. Section 11.0, Table 18 identifies the proxy data requirement for the extraction of service lines from encounters containing 2011 DOS.

1.4 References

MAOs and other entities must use the ASC X12N IG adopted under the HIPAA Administrative Simplification Electronic Transaction rule, along with CMS' Encounter Data Participant Guides and CMS' EDS Companion Guides, for development of the EDS' transactions. These documents are accessible on the CSSC Operations website at <u>www.csscoperations.com</u>.

Additionally, CMS publishes the EDS' submitter guidelines and application, testing documents, 837 Companion Guides and Encounter Data Participant Guides on the CSSC Operations website.

MAOs and other entities must use the most current national standard code lists applicable to the 5010 transaction. The code lists is accessible at the Washington Publishing Company (WPC) website at http://www.wpc-edi.com

The applicable code lists are as follows:

- Claim Adjustment Reason Code (CARC)
- Claim Status Category Codes (CSSC)
- Claim Status Codes (CSC)

CMS provides X12 5010 file format technical edit spreadsheets for the 837-P and 837-I. The edits included in the spreadsheets are provided to clarify the WPC instructions or add Medicare specific requirements. In order to determine the implementation date of the edits contained in the spreadsheet, MAOs and other entities should initially refer to the spreadsheet version identifier. The version identifier is comprised of ten (10) characters as follows:

- Positions 1-2 indicate the line of business:
 - EA Part A (837-I)
 - EB Part B (837-P)
- Positions 3-6 indicate the year (e.g., 2011)
- Position 7 indicates the release quarter month
 - 1 January release
 - o 2 April release
 - o 3 July release
 - 4 October release
- Positions 8-10 indicate the spreadsheet version iteration number (e.g., V01-first iteration, V02second iteration)

The effective date of the spreadsheet is the first calendar day of the release quarter month. The implementation date is the first business Monday of the release quarter month. Federal holidays that potentially occur on the first business Monday are considered when determining the implementation date. For example, the edits contained in a spreadsheet version of EB20113V01 are effective July 1, 2011 and implemented on July 5, 2011.

2.0 Contact Information

2.1 The Customer Service and Support Center (CSSC)

The Customer Service and Support Center (CSSC) personnel are available for questions from 8:00A.M. – 7:00P.M. EST, Monday-Friday, with the exception of federal holidays. MAOs and others entities are able to contact the CSSC by phone at 1-877-534-CSSC (2772) or by email at csscoperations@palmettogba.com.

2.2 Applicable Websites/Email Resources

| RESOURCE | WEB ADDRESS |
|-------------------------------|---|
| EDPS Bulletin | www.csscoperations.com |
| EDS Email | eds@ardx.net |
| EDS Participant Guides | www.csscoperations.com |
| EDS User Group Materials | www.csscoperations.com |
| ANSI ASC X12 TR3 | www.wpc-edi.com |
| Implementation Guides | |
| Washington Publishing Company | www.wpc-edi.com |
| Health Care Code Sets | |
| CMS Edits Spreadsheet | http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp |

The following websites provide information to assist in the EDS submission:

3.0 File Submission

3.1 File Size Limitations

Due to system limitations, the combination of all ST/SE transaction sets per file cannot exceed certain thresholds, dependent upon the connectivity method of the submitter. FTP and NDM users cannot exceed 85,000 encounters per file. Gentran users cannot exceed 5,000 encounters per file. For all connectivity methods, the TR3 allows no more than 5000 CLMs per ST/SE segment. The following table demonstrates the limits due to connectivity methods:

| CONNECTIVITY | MAXIMUM NUMBER OF ENCOUNTERS | MAXIMUM NUMBER OF ENCOUNTERS PER ST/SE |
|--------------|---------------------------------|---|
| FTP/NDM | 85,000 | 5,000 |
| Gentran | 5,000 | 5,000 |

Note: Due to system processing overhead associated with smaller numbers of encounters within the ST/SE, it is highly recommended that MAOs and other entities submit larger numbers of encounters within the ST/SE, not to exceed 5,000 encounters.

In an effort to support and provide the most efficient processing system, and to allow for maximum performance, CMS recommends that FTP submitters' scripts upload no more than one (1) file per five (5) minute intervals. Zipped files should contain one (1) file per transmission. MAOs and other entities should refrain from submitting multiple files within the same transmission. NDM and Gentran users may submit a maximum of 255 files per day.

3.2 File Structure – NDM/Connect Direct and Gentran Submitters Only

NDM/Connect Direct and Gentran submitters must format all submitted files in an 80-byte fixed block format. This means MAOs and other entities must upload every line (record) in a file with a length of 80 bytes/characters.

Submitters should create files with segments stacked, using only 80 characters per line. At position 81 of each segment, MAOs and other entities must create a new line. On the new line starting in position 1, continue for 80 characters, and repeat creating a new line in position 81 until the file is complete. If the last line in the file does not fill to 80 characters, the submitter should space the line out to position 80 and then save the file.

Note: If MAOs and other entities are using a text editor to create the file, pressing the Enter key will create a new line. If MAOs and other entities are using an automated system to create the file, create a new line by using a CRLF (Carriage Return Line Feed) or a LF (Line Feed).

For example, the ISA record is 106 characters long: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*00000031*1*P*:~

The first line of the file will contain the first 80 characters of the ISA segment; the last 26 characters of the ISA segment will continue on the second line. The next segment will start in the 27th position and continue until column 80.

4.0 Control Segments/Envelopes

4.1 ISA/IEA

The term interchange denotes the transmitted ISA/IEA envelope. Interchange control is achieved through several "control" components, as defined in Table 1. The interchange control number is contained in data element ISA13 of the ISA segment. The identical control number must also occur in data element IEA02 of the IEA segment. MAOs and other entities must populate all elements in the ISA/IEA interchange. There are several elements within the ISA/IEA interchange that must be populated specifically for encounter data purposes. Table 1 below provides EDS Interchange Control (ISA/IEA) specific elements.

Note: Table 1 presents only those elements that provide specific details relevant to encounter data. When developing the encounter data system, users should base their logic on the highest level of specificity. First, consult the WPC/TR3. Second, consult the CMS edits spreadsheets. Third, consult the CMS EDS 837-P Companion Guide. If the options expressed in the WPC/TR3 or the CEM edits spreadsheet are broader than the options identified in the CMS EDS 837-P Companion Guide, MAOs and other entities must use the rules identified in the Companion Guide.

Legend

SHADED rows represent segments in the X12N Implementation Guide

NON-SHADED rows represent data elements in the X12N Implementation Guide

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|--------------------------------|-------|-----------------------------------|
| ISA | | Interchange Control Header | | |
| | ISA01 | Authorization Information | 00 | No authorization information |
| | | Qualifier | | present |
| | ISA02 | Authorization Information | | Use 10 blank spaces |
| | ISA03 | Security Information Qualifier | 00 | No security information present |
| | ISA04 | Security Information | | Use 10 blank spaces |
| | ISA05 | Interchange ID Qualifier | ZZ | CMS expects to see a value of |
| | | | | "ZZ" to designate that the code |
| | | | | is mutually defined |
| | ISA06 | Interchange Sender ID | | EN followed by Contract ID |
| | | | | Number |
| | ISA07 | Interchange ID Qualifier | ZZ | CMS expects to see a value of |
| | | | | "ZZ" to designate that the code |
| | | | | is mutually defined |
| | ISA08 | Interchange Receiver ID | 80882 | |
| | ISA11 | Repetition Separator | ^ | |
| ISA | ISA13 | Interchange Control Number | | Must be a fixed length with nine |
| | | | | (9) characters and match IEA02 |
| | | | | Used to identify file level |
| | | | | duplicate collectively with GS06, |
| | | | | ST02, and BHT03 |
| | ISA14 | Acknowledgement Requested | 1 | Interchange Acknowledgement |
| | | | | Requested (TA1) |
| | | | | A TA1 will be sent if the file is |
| | | | | syntactically incorrect, |
| | | | | otherwise only a '999' will be |
| | | | | sent |
| | ISA15 | Usage Indicator | Т | Test |
| | | | Р | Production |
| IEA | | Interchange Control Trailer | | |
| | IEA02 | Interchange Control Number | | Must match the value in ISA13 |

TABLE 1 – ISA/IEA INTERCHANGE ELEMENTS

4.2 **GS/GE**

The functional group is outlined by the functional group header (GS segment) and the functional group trailer (GE segment). The functional group header starts and identifies one or more related transaction

sets and provides a control number and application identification information. The functional group trailer defines the end of the functional group of related transaction sets and provides a count of contained transaction sets.

MAOs and other entities must populate elements in the GS/GE functional group. There are several elements within the GS/GE that must be populated specifically for encounter data collection. Table 2 provides EDS functional group (GS/GE) specific elements.

Note: Table 2 presents only those elements that require explanation.

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|---|--------------|---|
| GS | | Functional Group Header | | |
| | GS02 | Application Sender's Code | | EN followed by Contract ID Number |
| | GS03 | Application Receiver's Code | 80882 | This value must match the value is ISA08 |
| | GS06 | Group Control Number | | This value must match the value in GE02 |
| | | | | Used to identify file level duplicates collectively with ISA13, ST02, and BHT03 |
| | GS08 | Version/Release/Industry Identifier code | 005010X222A1 | |
| GE | | Functional Group Trailer | | |
| | GE02 | Group Control Number | | This value must match the value in GS06 |

TABLE 2 - GS/GE FUNCTIONAL GROUP ELEMENTS

4.3 ST/SE

The transaction set (ST/SE) contains required, situational loops, unused loops, segments, and data elements. The transaction set is outlined by the transaction set header (ST segment) and the transaction set trailer (SE segment). The transaction set header identifies the start and identifies the transaction set. The transaction set trailer identifies the end of the transaction set and provides a count of the data segments, which includes the ST and SE segments. There are several elements that must be populated specifically for encounter data purposes. Table 3 provides EDS' transaction set (ST/SE) specific elements.

Note: Table 3 presents only those elements that require explanation.

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|----------------------------|--------------|---------------------------------|
| ST | | Transaction Set Header | | |
| | ST01 | Transaction Set Identifier | 837 | |
| | | Code | | |
| ST | ST02 | Transaction Set Control | | This value must match the value |
| | | Number | | in SE02 |
| | | | | Used to identify file level |
| | | | | duplicates collectively with |
| | | | | ISA13, GS06, and BHT03 |
| | ST03 | Implementation | 005010X222A1 | |
| | | Convention Reference | | |
| SE | | Transaction Set Trailer | | |
| | SE01 | Number of Included | | Must contain the actual number |
| | | Segments | | of segments within the ST/SE |
| | SE02 | Transaction Set Control | | This value must be match the |
| | | Number | | value in ST02 |

TABLE 3 - ST/SE TRANSACTION SET HEADER AND TRAILER ELEMENTS

5.0 Transaction Specific Information

5.1 837 Professional: Data Element Table

Within the ST/SE transaction set, there are multiple loops, segments, and data elements that provide billing provider, subscriber, and patient level information. MAOs and other entities should reference <u>www.wpc-edi.com</u> to obtain the most current Implementation Guide. MAOs and other entities must submit EDS transactions using the most current transaction version.

The 837 Professional Data Element table identifies only those elements within the X12N Implementation Guide that require comment within the context of the EDS' submission. Table 4 identifies the 837 Professional Implementation Guide by loop name, segment name, segment identifier, data element name, and data element identifier for cross reference. Not all data elements listed in the table below are required, but if they are used, the table reflects the values CMS expects to see.

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|---------------------------|-------|--|
| | BHT | Beginning of Hierarchical | | |
| | | Transaction | | |
| | BHT03 | Originator Application | | Must be a unique identifier across |
| | | Transaction Identifier | | all files |
| | | | | Used to identify file level duplicates |
| | | | | collectively with ISA13, GS06, and |
| | | | | ST02 |

TABLE 4 - 837 PROFESSIONAL HEALTH CARE CLAIM

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|-------------------------------|------------|-------------------------------------|
| | BHT06 | Claim Identifier | СН | Chargeable |
| 1000A | NM1 | Submitter Name | | 5 |
| | NM102 | Entity Type Qualifier | 2 | Non-Person Entity |
| | NM109 | Submitter Identifier | | EN followed by Contract ID Number |
| 1000A | PER | Submitter EDI Contact | | |
| | | Information | | |
| | PER03 | Communication Number | TE | It is recommended that MAOs and |
| | | Qualifier | | other entities populate the |
| | | | | submitter's telephone number |
| | PER05 | Communication Number | EM | It is recommended that MAOs and |
| | | Qualifier | | other entities populate the |
| | | | | submitter's email address |
| 1000A | PER | Submitter EDI Contact | | |
| | | Information | | |
| | PER07 | Communication Number | FX | It is recommended that MAOs and |
| | | Qualifier | | other entities populate the |
| | | | | submitter's fax number |
| 1000B | NM1 | Receiver Name | | |
| | NM102 | Entity Type Qualifier | 2 | Non-Person Entity |
| | NM103 | Receiver Name | | EDSCMS |
| 1000B | NM109 | Receiver ID | 80882 | Identifies CMS as the receiver of |
| | | | | the transaction and corresponds to |
| | | | | the value in ISA08 Interchange |
| | | | | Receiver ID |
| 2010AA | NM1 | Billing Provider Name | | |
| | NM108 | Billing Provider ID Qualifier | XX | NPI Identifier |
| 2010AA | NM109 | Billing Provider Identifier | 1999999984 | Must be populated with a ten digit |
| | | | | number, must begin with the |
| | | | | number 1 |
| | | | | |
| | | | | Professional provider default NPI |
| | | | | when the provider has not been |
| 201011 | | Dilling Drawidles City Chat | | assigned an NPI |
| 2010AA | N4 | Billing Provider City, State, | | |
| | NAGO | Zip Code | | |
| | N403 | Zip Code | | The full nine (9) digits of the ZIP |
| | | | | Code are required. If the last four |
| | | | | (4) digits of the ZIP code are not |
| | | | | available, populate a default value |
| | | | | of "9999" |

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|-----------------------------|-----------|---|
| 2010AA | REF | Billing Provider Tax | | |
| | | Identification | | |
| | REF01 | Reference Identification | EI | Employer's Identification Number |
| | | Qualifier | | |
| | REF02 | Reference Identification | 199999998 | Atypical professional provider |
| | | | | default EIN |
| 2000B | SBR | Subscriber Information | | |
| | SBR01 | Payer Responsibility | S | EDSCMS is considered the |
| | | Number Code | | destination (secondary) payer |
| | SBR09 | Claim Filing Indicator Code | MB | Must be populated with a value of |
| | | | | MB – Medicare Part B |
| 2010BA | NM1 | Subscriber Name | | |
| | NM108 | Subscriber Id Qualifier | МІ | Must be populated with a value of |
| | | | | MI – Member Identification |
| | | | | Number |
| 2010BA | NM109 | Subscriber Primary | | This is the subscriber's Health |
| | | Identifier | | Insurance Claim (HIC) number. |
| | | | | Must match the value in Loop |
| | | | | 2330A, NM109 |
| 2010BB | NM1 | Payer Name | | |
| | NM103 | Payer Name | | EDSCMS |
| | NM108 | Payer ID Qualifier | PI | Must be populated with the value |
| | | | | of PI – Payer Identification |
| | NM109 | Payer Identification | 80882 | |
| 2010BB | N3 | Payer Address | | |
| | N301 | Payer Address Line | 7500 | |
| | | | Security | |
| | | | Blvd | |
| 2010BB | N4 | Payer City, State, ZIP Code | | |
| | N401 | Payer City Name | Baltimore | |
| | N402 | Payer State | MD | |
| | N403 | Payer ZIP Code | 212441850 | |
| 2010BB | REF | Other Payer Secondary | | |
| | | Identifier | | |
| | REF01 | Contract ID Identifier | 2U | |
| | REF02 | Contract ID Number | | MAO or other entity's Contract ID Number |
| 2300 | CLM | Claim Information | | |
| | CLM02 | Total Claim Charge Amount | | Must balance to the sum SV1 service lines in Loop 2400 |

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|---------------------------------|-------|--|
| | CLM05-3 | Claim Frequency Type Code | 1 | 1=Original claim submission |
| | | | 7 | 7=Replacement |
| | | | 8 | 8=Deletion |
| 2300 | PWK | Claim Supplemental | | |
| | | Information | | |
| | PWK01 | Report Type Code | 09 | Populated for <u>chart review</u> submissions only |
| | | | OZ | Populated for encounters generated as a result of <u>paper</u> <u>claims</u> only |
| | | | АМ | Populated on <u>ambulance</u> <u>encounters</u> when the true ambulance pick-up and drop-off complete addresses are not available and the Rendering or Billing Provider street address, city, state, and ZIP Code is populated in 2310E and 2310F. |
| | | | РҮ | Populated for encounters generated as a result of <u>4010</u> submission only |
| 2300 | PWK02 | Attachment Transmission Code | AA | Populated for chart review, paper generated encounters, 4010 generated encounters, or ambulance encounters when the true ambulance pick-up and drop- off locations are not available and the Rendering Provider or Billing Provider street address, city, state, and ZIP Code is populated in Loops 2310E and 2310F |
| 2300 | CN1 | Contract Information | | |
| | CN101 | Contract Type Code | 05 | Populated for capitated arrangements |
| 2300 | REF | Payer Claim Control Number | | |
| | REF01 | Original Reference Number | F8 | |
| | REF02 | Payer Claim Control Number | | Identifies ICN from original claim when submitting adjustment or chart review data |

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|---------------------------|-----------|---------------------------------------|
| 2300 | REF | Medical Record Number | | |
| | REF01 | Medical Record | EA | |
| | | Identification Number | | |
| | REF02 | Medical Record | 8 | Chart review delete diagnosis code |
| | | Identification Number | | submissions only – Identifies the |
| | | | | diagnosis code populated in Loop |
| | | | | 2300, HI must be deleted from the |
| | | | | encounter ICN in Loop 2300, REF02 |
| | | | Deleted | Chart review add and delete |
| | | | Diagnosis | specific diagnosis codes on a single |
| | | | Code(s) | encounter submissions only – |
| | | | | Identifies the diagnosis code(s) that |
| | | | | must be deleted from the |
| | | | | encounter ICN in Loop 2300, REF02 |
| 2300 | NTE | Claim Note | | |
| | NTE01 | Note Reference Code | ADD | |
| | NTE02 | Claim Note Text | | See Section 11.0 for the use and |
| | | | | message requirements of proxy |
| | | | | data information |
| 2310E | N3 | Ambulance Pick-Up | | |
| | | Location Address | | |
| | N301 | Ambulance Pick-Up | | Provide the address line for the |
| | | Location Address Line | | Rendering Provider if the true |
| | | | | ambulance pick-up address line is |
| | | | | not available |
| | | | | |
| | | | | Provide the address line for the |
| | | | | Billing Provider if the Rendering |
| | | | | Provider is the same as the Billing |
| | | | | Provider and the true ambulance |
| | | | | pick-up address line is not |
| 22105 | NA | Ambulanco Dick Un | | unavailable |
| 2310E | N4 | Ambulance Pick-Up | | |
| | | Location City, State, and | | |
| | | ZIP Code | | |

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|-------------------------|-------|---------------------------------------|
| | N401 | Ambulance Pick-Up City | | Provide the city name for the |
| | | Name | | Rendering Provider if the true |
| | | | | ambulance pick-up city name is not |
| | | | | available |
| | | | | |
| | | | | Provide the city name for the Billing |
| | | | | Provider if the Rendering Provider |
| | | | | is the same as the Billing Provider |
| | | | | and the true ambulance pick-up |
| | | | | city name is not unavailable |
| 2310E | N402 | Ambulance Pick-Up State | | Provide the state name for the |
| | | Name | | Rendering Provider if the true |
| | | | | ambulance pick-up state name is |
| | | | | not available |
| | | | | Provide the state name for the |
| | | | | Billing Provider if the Rendering |
| | | | | Provider is the same as the Billing |
| | | | | Provider and the true ambulance |
| | | | | pick-up state name is not |
| | | | | unavailable |
| | N403 | Ambulance Pick-Up Zip | | Provide the ZIP code for the |
| | | Code | | Rendering Provider if the true |
| | | | | ambulance pick-up ZIP code is not |
| | | | | available |
| | | | | Provide the ZIP code for the Billing |
| | | | | Provider if the Rendering Provider |
| | | | | is the same as the Billing Provider |
| | | | | and the true ambulance pick-up ZIP |
| | | | | code is not unavailable |
| 2310F | N3 | Ambulance Drop-Off | | |
| | | Location Address | | |

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|---------------------------|-------|---------------------------------------|
| | N301 | Ambulance Drop-Off | | Provide the address line for the |
| | | Location Address Line | | Rendering Provider if the true |
| | | | | ambulance drop-off address line is |
| | | | | not available |
| | | | | |
| | | | | Provide the address line for the |
| | | | | Billing Provider if the Rendering |
| | | | | Provider is the same as the Billing |
| | | | | Provider and the true ambulance |
| | | | | drop-off address line is not |
| | | | | unavailable |
| 2310F | N4 | Ambulance Drop-Off | | |
| | | Location City, State, and | | |
| | | ZIP Code | | |
| | N401 | Ambulance Drop-Off City | | Provide the city name for the |
| | | Name | | Rendering Provider if the true |
| | | | | ambulance drop-off city name is |
| | | | | not available |
| | | | | Provide the city name for the Billing |
| | | | | Provider if the Rendering Provider |
| | | | | is the same as the Billing Provider |
| | | | | and the true ambulance drop-off |
| | | | | city name is not unavailable |
| | N402 | Ambulance Drop-Off State | | Provide the state name for the |
| | | Name | | Rendering Provider if the true |
| | | | | ambulance drop-off state name is |
| | | | | not available |
| | | | | Provide the state name for the |
| | | | | Billing Provider if the Rendering |
| | | | | Provider is the same as the Billing |
| | | | | Provider and the true ambulance |
| | | | | drop-off state name is not |
| | | | | unavailable |

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|-----------------------------|-------|---|
| 2310F | N403 | Ambulance Drop-Off Zip | | Provide the ZIP code for the |
| | | Code | | Rendering Provider if the true |
| | | | | ambulance drop-off ZIP code is not |
| | | | | available |
| | | | | |
| | | | | Provide the ZIP code for the Billing |
| | | | | Provider if the Rendering Provider |
| | | | | is the same as the Billing Provider |
| | | | | and the true ambulance drop-off |
| | | | | ZIP code is not unavailable |
| 2320 | SBR | Other Subscriber | | |
| 2220 | 60004 | Information | | |
| 2320 | SBR01 | Payer Responsibility | P | P=Primary (when MAOs or other |
| | | Sequence Number Code | T | entities populate the payer paid |
| | | | | amount) T=Tertiary (when MAOs or other |
| | | | | entities populate a true COB |
| | SBR09 | Claim Filing Indicator Code | 16 | Health Maintenance Organization |
| | 30105 | | 10 | (HMO) Medicare Risk |
| 2320 | CAS | Claim Adjustment | | |
| | CAS02 | Adjustment Reason Code | | If a claim is denied in the MAO or |
| | | | | other entities' adjudication system, |
| | | | | the denial reason must be |
| | | | | populated |
| 2320 | AMT | COB Payer Paid Amount | | |
| | AMT02 | Payer Paid Amount | | MAO and other entity's paid |
| | | | | amount |
| 2320 | OI | Coverage Information | | |
| | 0103 | Benefits Assignment | | Must match the value in Loop |
| | | Certification Indicator | | 2300, CLM08 |
| 2330A | NM1 | Other Subscriber Name | | |
| | NM108 | Identification Code | MI | |
| | | Qualifier | | |
| | NM109 | Subscriber Primary | | Must match the value in Loop |
| 22205 | | Identifier | | 2010BA, NM109 |
| 2330B | NM1 | Other Payer Name | | |
| | NM108 | Identification Code | XV | |
| | | Qualifier | | |

| LOOP ID | REFERENCE | NAME | CODES | NOTES/COMMENTS |
|---------|-----------|------------------------------|---------|-------------------------------------|
| | NM109 | Other Payer Primary | | MAO or other entity's Contract ID |
| | | Identifier | | Number |
| | | | | |
| | | | | Only populated if there is no |
| | | | | Contract ID Number available for a |
| | | | Payer01 | true other payer |
| 2330B | N3 | Other Payer Address | | |
| | N301 | Other Payer Address Line | | MAO or other entity's address |
| 2330B | N4 | Other Payer City, State, ZIP | | |
| | | Code | | |
| | N401 | Other Payer City Name | | MAO or other entity's City Name |
| | N402 | Other Payer State | | MAO or other entity's State |
| | N403 | Other Payer ZIP Code | | MAO or other entity's ZIP Code |
| 2400 | CN1 | Contract Information | | |
| | CN101 | Contract Type Code | 05 | Populated for each capitated/ staff |
| | | | | service line |
| 2430 | SVD | Line Adjudication | | |
| | | Information | | |
| | SVD01 | Other Payer Primary | | Must match the value in Loop |
| | | Identifier | | 2330B, NM109 |
| 2430 | CAS | Line Adjustments | | |
| | CAS02 | Adjustment Reason Code | | If a service line is denied in the |
| | | | | MAO or other entities' adjudication |
| | | | | system, the denial reason must be |
| | | | | populated |

6.0 Acknowledgements and Reports

6.1 TA1 – Interchange Acknowledgement

The TA1 report enables the receiver to notify the sender that problems were encountered with the interchange control structure. As the interchange envelope enters the Encounter Data Front-End System (EDFES), the EDI translator performs TA1 validation of the control segments/envelope. You will only receive a TA1 if you have syntax errors in your file. Errors found in this stage will cause the entire X12 interchange to reject with no further processing.

MAOs and other entities will receive a TA1 interchange report acknowledging the syntactical incorrectness of an X12 interchange header ISA and trailer IEA and the envelope's structure. Encompassed in the TA1 is the interchange control number, interchange date and time, interchange acknowledgement code and interchange note code. The interchange control number, date, and time

are identical to those populated on the original 837-I or 837-P ISA line, which allows for MAOs and other entities to associate the TA1 with a specific file previously submitted.

Within the TA1 segment, MAOs and other entities will be able to determine if the interchange rejected by examining the interchange acknowledgement code (TA104) and the interchange note code (TA105). The interchange acknowledgement code stipulates whether the interchange (ISA/IEA) rejected due to syntactical errors. An "R" will be the value in the TA104 data element if the interchange rejected due to errors. The interchange note code is a numeric code that notifies MAOs and other entities of the specific error. If a fatal error occurs, the EDFES generates and returns the TA1 interchange acknowledgement report within 24 hours of the interchange submission. If a TA1 interchange control structure error is identified, MAOs and other entities must correct the error and resubmit the interchange file.

6.2 999 – Functional Group Acknowledgement

After the interchange passes the TA1 edits, the next stage of editing is to apply Implementation Guide (IG) edits and verify the syntactical correctness of the functional group(s) (GS/GE). Functional groups allow for organization of like data within an interchange; therefore, more than one (1) functional group with multiple claims within the functional group can be populated in a file. The 999 acknowledgement report provides information on the validation of the GS/GE functional group(s) and their consistency with the data contained. The 999 report provides MAOs and other entities information on whether the functional group(s) were accepted or rejected.

If a file has multiple GS/GE segments and errors occurred at any point within one of the syntactical and IG level edit validations, the GS/GE segment will reject, and processing will continue to the next GS/GE segment. For instance, if a file is submitted with three (3) functional groups and the second functional group encounters errors, the first functional group will accept, the second functional group will reject, and processing will continue to the third functional group.

The 999 transaction set is designed to report on adherence to IG level edits and CMS standard syntax errors as depicted in the CMS edit spreadsheet. Three (3) possible acknowledgement values are:

- "A" Accepted
- "R" Rejected
- "P" Partially Accepted, At Least One Transaction Set Was Rejected

When viewing the 999 report, MAOs and other entities should navigate to the IK5 and AK9 segments. If an "A" is displayed in the IK5 and AK9 segments, the claim file is accepted and will continue processing. If an "R" is displayed in the IK5 and AK9 segments, an IK3 and an IK4 segment will be displayed. These segments indicate what loops and segments contain the error that needs correcting so the interchange can be resubmitted. The third element in the IK3 segment identifies the loop that contains the error. The first element in the IK3 and IK4 indicates the segment and element that contain the error. The third element in the IK4 segment indicates the reason code for the error.

6.3 277CA – Claim Acknowledgement

After the file accepts at the interchange and functional group levels, the third level of editing occurs at the transaction set level within the CEM in order to create the Claim Acknowledgement Transaction (277CA) report. The CEM checks the validity of the values within the data elements. For instance, data element N403 must be a valid nine (9)-digit ZIP code. If a non-existent ZIP code is populated, the CEM will reject the encounter. The 277CA is an unsolicited acknowledgement report from CMS to MAOs and other entities.

The 277CA is used to acknowledge the acceptance or rejection of encounters submitted using a hierarchical level (HL) structure. The first level of hierarchical editing is at the Information Source level. This entity is the decision maker in the business transaction receiving the X12 837 transactions (EDSCMS). The next level is at the Information Receiver level. This is the entity expecting the response from the Information Source. The third hierarchal level is at the Billing Provider of Service level; and the fourth and final level is done at the Patient level. Acceptance or rejection at this level is based on the WPC and the CMS edits spreadsheet. Edits received at any hierarchical level will stop and no further editing will take place. For example, if there is a problem with the Billing Provider of Service submitted on the 837, individual patient edits will not be performed. For those encounters not accepted, the 277CA will detail additional actions required of MAOs and other entities in order to correct and resubmit those encounters.

If an MAO or other entity receives a 277CA indicating an encounter rejected, the MAO or other entity must resubmit the encounter until the 277CA indicates no errors were found.

If an encounter is accepted, the 277CA will provide the ICN assigned to that encounter. The ICN segment for the accepted encounter will be located in 2200D REF segment, REF01=IK and REF02=ICN. The ICN is a unique 13-digit number.

If an encounter rejects, the 277CA will provide edit information in the STC segment. The STC03 data element will convey whether the HL structures accepted or rejected. The STC03 is populated with a value of "WQ", if the HL was accepted. If the STC03 data element is populated with a value of "U", the HL rejects and the STC01 data element will list the acknowledgement code.

6.4 MAO-001 – Encounter Data Duplicates Report

When the MAO-002 Encounter Data Processing Status Report is returned to an MAO or other entity, and contains error code 98325 - Exact Duplicate of a Service Line within this Claim or a Previously Priced Claim, the EDPS will also generate and return the MAO-001 Encounter Data Duplicates Report. MAOs and other entities will not receive the MAO-001 report if there are no duplicate errors received on submitted encounters.

The MAO-001 report is a fixed length report available in flat file and formatted report layouts. It provides information for encounters and service lines that receive a status of "reject" and the specific error message of 98325 – Exact Duplicate of a Service Line within this Claim or a Previously Priced Claim.

MAOs and other entities must correct and resubmit all encounters and/or service lines for error code 98325. The MAO-001 report allows MAOs and other entities the opportunity to more easily reconcile these duplicate encounters and service lines.

6.5 MAO-002 – Encounter Data Processing Status Report

After a file accepts through the EDFES, the file is transmitted to the Encounter Data Processing System (EDPS) where further editing, processing, pricing, and storage occurs. As a result of EDPS editing, the EDPS will return the MAO-002 – Encounter Data Processing Status Report. The MAO-002 report is a fixed length report available in flat file and formatted report layouts that provide encounter and service line level information. The MAO-002 reflects two (2) statuses at the encounter and service line level: "accepted" and "rejected". Lines that reflect a status of "accept" yet contain an error message in the Error Code Description column are considered "informational" edits. MAOs and other entities are not required to take further action on "informational" edits.

The '000' line on the MAO-002 report identifies the header level and indicates either "accepted" or "rejected" status. If the '000' header line is rejected, the encounter is considered rejected and MAOs and other entities must correct and resubmit the encounter. If the '000' header line is "accepted" and at least one (1) other line (i.e., 001 002 003 004) is accepted, then the overall encounter is accepted.

6.6 Reports File Naming Conventions

In order for MAOs and other entities to receive and identify the EDFES acknowledge reports (TA1, 999, and 277CA) and EDPS MAO-002 Encounter Data Processing Status Report, specific reports file naming conventions have been used. The file name ensures that the specific reports are appropriately distributed to each secure, unique mailbox. The EDFES and EDPS have established unique file naming conventions for reports distributed during testing and production.

6.6.1 Testing Reports File Naming Convention

Table 5 below provides the EDFES reports file naming conventions according to connectivity method. MAOs and other entities should note that Connect:Direct (NDM) users' reports file naming conventions are user defined.

| REPORT TYPE | GENTRAN MAILBOX | FTP MAILBOX |
|---------------------|----------------------------------|-----------------------------|
| EDFES Notifications | T.xxxxx.EDS_RESPONSE.pn | RSPxxxxx.RSP.REJECTED_ID |
| TA1 | T.xxxxx.EDS_REJT_IC_ISAIEA.pn | X12xxxxx.X12.TMMDDCCYYHHMMS |
| 999 | T.xxxxx.EDS_REJT_FUNCT_TRANS.pn | 999xxxxx.RSP |
| 999 | T.xxxxx.EDS_ACCPT_FUNCT_TRANS.pn | 999xxxxx.RSP |
| 277CA | T.xxxxx.EDS_RESP_CLAIM_NUM.pn | RSPxxxxx.RSP_277CA |

Table 6 below provides the EDPS reports file naming convention by connectivity method. MAOs and other entities should note that Connect:Direct (NDM) users' reports file naming conventions are user defined.

| CONNECTIVITY METHOD | TESTING NAMING CONVENTION FORMATTED REPORT | TESTING NAMING CONVENTION FLAT FILE LAYOUT |
|------------------------|---|---|
| GENTRAN | T .xxxxx.EDPS_001_DataDuplicate_Rpt | T .xxxxx.EDPS_001_DataDuplicate_File |
| | T.xxxxx.EDPS_002_DataProcessingStatus_Rpt | T.xxxxx.EDPS_002_DataProcessingStatus_File |
| | T .xxxxx.EDPS_004_RiskFilter_Rpt | T .xxxxx.EDPS_004_RiskFilter_File |
| | T.xxxxx.EDPS_005_DispositionSummary_Rpt | T.xxxxx.EDPS_005_DispositionSummary_File |
| | T .xxxxx.EDPS_006_EditDisposition_Rpt | T .xxxxx.EDPS_006_EditDisposition_ File |
| | T .xxxxx.EDPS_007_DispositionDetail_Rpt | T .xxxxx.EDPS_007_DispositionDetail_ File |
| FTP | RPTxxxxx.RPT.EDPS_001_DATDUP_RPT | RPTxxxxx.RPT.EDPS_001_DATDUP_File |
| | RPTxxxxx.RPT.EDPS_002_DATPRS_RPT | RPTxxxxx.RPT.EDPS_002_DATPRS_File |
| | RPTxxxxx.RPT.EDPS_004_RSKFLT_RPT | RPTxxxxx.RPT.EDPS_004_RSKFLT_ File |
| | RPTxxxxx.RPT.EDPS_005_DSPSUM_RPT | RPTxxxxx.RPT.EDPS_005_DSPSUM_ File |
| | RPTxxxxx.RPT.EDPS_006_EDTDSP_RPT | RPTxxxxx.RPT.EDPS_006_EDTDSP_ File |
| | RPTxxxxx.RPT.EDPS_007_DSTDTL_RPT | RPTxxxxx.RPT.EDPS_007_DSTDTL_ File |

TABLE 6 – TESTING EDPS REPORTS FILE NAMING CONVENTIONS

Table 7 below provides a description of the file name components, which will assist MAOs and other entities in identifying the report type.

TABLE 7 – FILE NAME COMPONENT DESCRIPTION

| FILE NAME COMPONENT | DESCRIPTION | |
|------------------------|--|--|
| RSPxxxxx | The type of data 'RSP' and a sequential number assigned by the server 'xxxxx' | |
| X12xxxxx | The type of data 'X12' and a sequential number assigned by the server 'xxxxx' | |
| TMMDDCCYYHHMMS | The Date and Time stamp the file was processed | |
| 999xxxxx | The type of data '999' and a sequential number assigned by the server 'xxxxx' | |
| RPTxxxxx | The type of data 'RPT' and a sequential number assigned by the server 'xxxxx' | |
| EDPS_XXX | Identifies the specific EDPS Report along with the report number (i.e., '002', etc.) | |
| XXXXXXX | Seven (7) characters available to be used as a short description of the contents of the file | |
| RPT/FILE | Identifies if the file is a formatted report 'RPT' or a flat file 'FILE' layout | |

6.6.2 Production Reports File Naming Convention

A different production reports file naming convention is used so that MAOs and other entities may easily identify reports generated and distributed during production. Table 8 below provides the reports file naming conventions per connectivity method for production reports.

| REPORT TYPE | GENTRAN MAILBOX | FTP MAILBOX | | |
|---------------------|----------------------------------|-----------------------------|--|--|
| EDFES Notifications | P.xxxxx.EDS_RESPONSE.pn | RSPxxxxx.RSP.REJECTED_ID | | |
| TA1 | P.xxxxx.EDS_REJT_IC_ISAIEA.pn | X12xxxxx.X12.TMMDDCCYYHHMMS | | |
| 999 | P.xxxxx.EDS_REJT_FUNCT_TRANS.pn | 999xxxxx.RSP | | |
| 999 | P.xxxxx.EDS_ACCPT_FUNCT_TRANS.pn | 999xxxxx.RSP | | |
| 277CA | P.xxxxx.EDS_RESP_CLAIM_NUM.pn | RSPxxxxx.RSP_277CA | | |

TABLE 8 – PRODUCTION EDFES REPORTS FILE NAMING CONVENTIONS

Table 9 below provides the production EDPS reports file naming conventions per connectivity method.

| CONNECTIVITY METHOD | PRODUCTION NAMING CONVENTION FORMATTED REPORT | PRODUCTION NAMING CONVENTION FLAT FILE LAYOUT |
|------------------------|--|--|
| GENTRAN | P.xxxxx.EDPS_001_DataDuplicate_Rpt | P.xxxxx.EDPS_001_DataDuplicate_File |
| | P.xxxxx.EDPS_002_DataProcessingStatus_Rpt | P.xxxxx.EDPS_002_DataProcessingStatus_File |
| | P.xxxxx.EDPS_004_RiskFilter_Rpt | P.xxxxx.EDPS_004_RiskFilter_File |
| | P.xxxxx.EDPS_005_DispositionSummary_Rpt | P.xxxxx.EDPS_005_DispositionSummary_File |
| | P.xxxxx.EDPS_006_EditDisposition_Rpt | P.xxxxx.EDPS_006_EditDisposition_File |
| | P.xxxxx.EDPS_007_DispositionDetail_Rpt | P.xxxxx.EDPS_007_DispositionDetail_ File |
| FTP | RPTxxxxx.RPT.PROD_001_DATDUP_RPT | RPTxxxxx.RPT.PROD_001_DATDUP_File |
| | RPTxxxxx.RPT.PROD_002_DATPRS_RPT | RPTxxxxx.RPT.PROD_002_DATPRS_File |
| | RPTxxxxx.RPT.PROD_004_RSKFLT_RPT | RPTxxxxx.RPT.PROD_004_RSKFLT_ File |
| | RPTxxxxx.RPT.PROD_005_DSPSUM_RPT | RPTxxxxx.RPT.PROD_005_DSPSUM_ File |
| | RPTxxxxx.RPT.PROD_006_EDTDSP_RPT | RPTxxxxx.RPT.PROD_006_EDTDSP_ File |
| | RPTxxxxx.RPT.PROD_007_DSTDTL_RPT | RPTxxxxx.RPT.PROD_007_DSTDTL_ File |

TABLE 9 – PRODUCTION EDPS REPORTS FILE NAMING CONVENTIONS

6.7 EDFES Notifications

The EDFES provides notifications to inform MAOs and other entities of the reason the submitted file was not sent to the EDPS. These are in addition to the EDFES acknowledgement reports; including the TA1, 999, and 277CA; and the EDPS Reports. Table 10 below provides the file type, EDFES notification message, and EDFES notification message description.

The file has an 80 character record length and contains the following record layout:

- 1. File Name Record
 - a. Positions 1 7 = Blank Spaces
 - b. Positions 8 18 = File Name:
 - c. Positions 19 62 = Name of the Saved File
 - d. Positions 63 80 = Blank Spaces
- 2. File Control Record
 - a. Positions 1 4 = Blank Spaces
 - b. Positions 5 18 = File Control:
 - c. Positions 19 27 = File Control Number
 - d. Positions 28 80 = Blank Spaces
- 3. File Count Record
 - a. Positions 1 18 = Number of Claims:
 - b. Positions 19 24 = File Claim Count
 - c. Positions 25 80 = Blank Spaces
- 4. File Separator Record
 - a. Positions 1 80 = Separator (-----)
- 5. <u>File Message Record</u>
 - a. Positions 1 80 = FILE WAS NOT SENT TO THE EDPS BACK-END PROCESS FOR THE FOLLOWING REASON(S)

6. File Message Records

a. Positions 1 - 80 = File Message

The report format example is as follows:

FILE CONTROL: XXXXXXXXX

NUMBER OF CLAIMS: 99,999

FILE WAS NOT SENT TO THE EDPS BACK-END PROCESS FOR THE FOLLOWING REASON(S)

| APPLIES TO | ENCOUNTER TYPE | NOTIFICATION MESSAGE | NOTIFICATION MESSAGE DESCRIPTION | |
|---|---|---|--|--|
| All files submitted | All | THE DATE ON ALL CLAIMS MUST START IN THE YEAR 2012 | Encounters must contain dates in the year 2012 | |
| End-to-End Testing – File 1 | All | SUBMITTER NOT FRONT-END CERTIFIED | The submitter must be front-end certified to send encounters for validation | |
| Production files submitted | All | SUBMITTER NOT CERTIFIED FOR PRODUCTION | The submitter must be certified to send encounters for production | |
| Production files submitted | All | THE INTERCHANGE USAGE INDICATOR MUST EQUAL 'T' | The Professional Tier 2 file is being sent with a 'P' in the ISA15 field | |
| Tier 2 file submitted | All | PLAN (CONTRACT ID) HAS (X,XXX) CLAIMS IN THIS FILE. ONLY 2,000 ARE ALLOWED | The number of encounters for a Contract ID cannot be greater than 2,000 | |
| Professional End-to- End Testing – File 1 Professional End-to- End Testing – Additional File(s) | Professional | FILE CANNOT CONTAIN MORE THAN 38 ENCOUNTERS | The number of encounters cannot be greater than 38 | |
| PACE End-to-End Testing – File 1 PACE End-to-End Testing – Additional File(s) | PACE Professional | FILE CANNOT CONTAIN MORE THAN 16 ENCOUNTERS | The number of encounters cannot be greater than 16 | |
| End-to-End Testing – File 1 End-to-End Testing – Additional File(s) | All | PATIENT CONTROL NUMBER IS MORE THAN 20 CHARACTERS LONG THE TC# WAS TRUNCATED | The Claim Control Number, including the Test Case Number, must not exceed 20 characters | |
| End-to-End Testing – File 1 End-to-End Testing – Additional File(s) | Professional, Institutional, PACE Professional, PACE Institutional | FILE CANNOT CONTAIN BOTH UNLINKED AND LINKED TEST CASES | The test cases from File 1 and File 2 cannot be in the same file | |

TABLE 10 – EDFES NOTIFICATIONS

| APPLIES TO | ENCOUNTER TYPE | NOTIFICATION MESSAGE | NOTIFICATION MESSAGE DESCRIPTION |
|--|--------------------------------------|--|---|
| End-to-End Testing – File 1 | Professional, Institutional, PACE | CANNOT SEND LINKED TEST CASES UNTIL ALL UNLINKED | The test cases for File 2 cannot be sent before all |
| End-to-End Testing – | Professional, PACE | TEST CASES HAVE BEEN | File 1 test cases are |
| Additional File(s) End-to-End Testing – File 1 | Institutional All | ACCEPTED FILE CONTAINS (X) TEST CASE (X) ENCOUNTER(S) | accepted The file must contain two (2) of each test case |
| End-to-End Testing – Additional File(s) | All | ADDITIONAL FILES CANNOT BE VALIDATED UNTIL AN MAO-002 REPORT HAS BEEN RECEIVED | The MAO-002 report must be received before additional files can be submitted |

TABLE 10 – EDFES NOTIFICATIONS (CONTINUED)

7.0 Front-End Edits

7.1 Permanently Deactivated Front-End Edits

Several CEM edits currently active in the Fee-For-Service CEM edits spreadsheet will be permanently deactivated in order to ensure syntactically correct encounters pass front-edit editing. Table 11 provides a list of the deactivated EDFES edits. The edit reference column provides the exact edit reference that will be deactivated. The edit description column provides the Claim Status Category Code (CSCC), the Claim Status Code (CSC), and the Entity Identifier Code (EIC), when applicable. The notes column provides a description of the edit reason. MAOs and other entities should reference the WPC website at <u>www.wpc-edi.com</u> for a complete listing of all CSCCs and CSCs.

| EDIT REFERENCE | EDIT DESCRIPTION | EDIT NOTES |
|---------------------------|-----------------------------------|--|
| X222.351.2400.SV101-7.020 | "CSCC A8: ""Acknowledgement / | When using a not otherwise classified or |
| | Rejected for relational field in | generic HCPCS procedure code the CEM is |
| | error"" | editing for a more descriptive meaning of the |
| | CSC 306 Detailed description of | procedure code. For example the submitter |
| | service" | is using J3490. The description for this HCPCS |
| | 2400.SV101-7 must be present. | is Not Otherwise Classified (NOC) Code. CMS |
| | when 2400.SV101-2 is present on | has made a decision not to price claims with |
| | the table of procedure codes that | these type of codes. |
| | require a description. | |
| X222.157.2300.CLM05-3.020 | CSCC A7: "Acknowledgement | Fee for Service does not allow a claim to |
| | /Rejected for Invalid | come in with a frequency type other than 1 |
| | Information" | (Original Claim). This Edit is turned off for |
| | CSC 535: "Claim Frequency Code" | Encounter so that submitters can submit a |
| | | frequency type = 7 Replacement and |
| | | frequency type = 8 Deletion |

TABLE 11 – 837P PROFESSIONAL PERMANENTLY DEACTIVATED CEM EDITS

| EDIT REFERENCE | EDIT DESCRIPTION | EDIT NOTES |
|---------------------------|--|---|
| X222.138.2010BB.REF.010 | CSCC A7: "Acknowledgement | This REF Segment is used to capture the Plan |
| | /Rejected for Invalid Information" | number as this is unique to Encounter |
| | CSC 732: "Information submitted | Submission only. The CEM has the following |
| | inconsistent with billing guidelines." | logic that is applied: |
| | CSC 560: "Entity's | Non-VA claims: 2010BB.REF with REF01 = |
| | Additional/Secondary Identifier." | "2U", "EI", "FY" or "NF" must not be present. |
| | EIC: PR "Payer" | VA claims: 2010BB.REF with REF01 = "EI", "FY" |
| | | or "NF" must not be present. |
| | | This edit needs to remain off in order for the |
| | | submitter to send in his plan number. |
| X222.091.2010AA.N301.070 | CSCC A7: "Acknowledgement | Remove edit check for 2010AA N3 P O Box |
| X222.091.2010AA.N302.060 | /Rejected for Invalid Information" | variations when ISA08 = 80882 (Professional |
| | CSC 503: "Entity's Street Address" | payer code). |
| | EIC: 85 Billing Provider | |
| X222.087.2010AA.NM109.050 | CSCC A8: "Acknowledgement / | This Fee for Service edit validates the NPI and |
| X222.140.2010BB.REF02.075 | Rejected for relational field in | submitter ID number to ensure the submitter |
| | error" | is authorized to submit on the providers |
| | CSC 496 "Submitter not approved | behalf. Encounter data can not use this |
| | for electronic claim submissions on | validation as we validate the plan number and |
| | behalf of this entity." | submitter ID to ensure the submitter is |
| | EIC: 85 Billing Provider | authorized to submit on the plans behalf. |
| X222.196.2300.REF.010 | CSCC A7: "Acknowledgement | Fee for service does not allow a REF segment |
| | /Rejected for Invalid Information" | containing a claim control number to be used |
| | CSC 732: "Information submitted | when sending a corrected (Frequency type = |
| | inconsistent with billing guidelines." | 7) or deleted (Frequency type = 8) claim. |
| | CSC 464: "Payer Assigned Claim | 2300.REF with REF01 = "F8" must not be |
| | Control Number." | present. |
| | | This edit needs to remain off in order for the |
| | | submitter to send the claim control number |
| | | they are trying to correct or delete. |
| X222.094.2010AA.REF02.050 | CSCC A8: "Acknowledgement / | Valid NPI Crosswalk must be available for this |
| | Rejected for relational field in error" | edit. |
| | CSC 562: "Entity's National Provider | |
| | ldentifier (NPI)" | |
| | CSC 128: "Entity's tax id" | |
| | EIC: 85 Billing Provider | |

TABLE 11 – 837P PROFESSIONAL PERMANENTLY DEACTIVATED CEM EDITS (CONTINUED)

| TABLE 11 – 837P PROFESSIONAL PERMANENTLY DEACTIVATED CEM EDITS (CONTINUED) | | | | |
|--|--------------------------------------|--|--|--|
| EDIT REFERENCE | EDIT DESCRIPTION | EDIT NOTES | | |
| X222.087.2010AA.NM109.030 | CSCC A7: "Acknowledgement | Valid NPI Crosswalk must be available for this | | |
| | /Rejected for Invalid Information" | edit. | | |
| | CSC 562: "Entity's National Provider | | | |
| | Identifier (NPI)" | | | |
| | EIC: 85 Billing Provider | | | |
| X222.262.2310B.NM109.030 | CSCC A7: "Acknowledgement | Valid NPI Crosswalk must be available for this | | |
| | /Rejected for Invalid Information" | edit. | | |
| | CSC 562: "Entity's National Provider | | | |
| | Identifier (NPI)" | | | |
| | EIC: 82 Rendering Provider | | | |
| X222.094.2010AA.REF02.040 | CSCC A7: "Acknowledgement | 2010AA.REF02 must be nine digits with no | | |
| | /Rejected for Invalid Information" | punctuation. | | |
| | CSC 128: "Entity's tax id" | | | |
| | EIC: 85 Billing Provider | | | |
| X222.430.2420A.NM109.030 | CSCC A7: "Acknowledgement | 2420A.NM109 must be a valid NPI on the | | |
| | /Rejected for Invalid Information" | Crosswalk when evaluated with | | |
| | CSC 562: "Entity's National Provider | 1000B.NM109. | | |
| | Identifier (NPI)" | | | |
| | EIC 82 "Rendering Provider" | | | |

TABLE 11 – 837P PROFESSIONAL PERMANENTLY DEACTIVATED CEM EDITS (CONTINUED)

7.2 Temporarily Deactivated Front-End Edits

Table 12 below provides a list of the EDFES Professional CEM balancing edits that will be temporarily deactivated in order to ensure that encounters that require balancing of monetary fields will pass frontend editing.

Note: The Professional edits listed in Table 12 are not all-inclusive and are subject to amendment.

| EDIT REFERENCE | EDIT DESCRIPTION | EDIT NOTES |
|-------------------------|---------------------------------------|-------------------------------------|
| X222.157.2300.CLM02.070 | CSCC A7: Acknowledgement/Rejected | 2300.CLM02 must equal the sum of |
| | for Invalid Information | all 2400.SV102 amounts. |
| | CSC 178: Submitted Charges | |
| X222.157.2300.CLM02.090 | CSCC A7: "Acknowledgement /Rejected | 2300.CLM02 must equal the sum of |
| | for Invalid Information" | all 2320 & 2430 CAS amounts and the |
| | CSC 400: "Claim is out of Balance" | 2320 AMT02 (AMT01=D). |
| | CSC 672: "Payer's payment information | |
| | is out of balance" | |

TABLE 12 – 837P PROFESSIONAL TEMPORARILY DEACTIVATED CEM EDITS

| EDIT REFERENCE | EDIT DESCRIPTION | EDIT NOTES |
|-------------------------|---------------------------------------|---------------------------------------|
| X222.305.2320.AMT02.060 | CSCC A7: Acknowledgement/Rejected | 2320 AMT02 must = the sum of all |
| | for Invalid Information | existing 2430.SVD02 payer paid |
| | CSC 672: Other Payer's payment | amounts (when the value in |
| | information is out of balance | 2430.SVD01 is the same as the value |
| | CSC 286: Other payer's Explanation of | in 2330B.NM109) minus the sum of |
| | Benefits/payment information | all claim level adjustments (2320 CAS |
| | | adjustment amounts) for the same |
| | | payer. |
| | | NOTE: Perform this edit only when |
| | | 2430SVD segments are present for |
| | | this 2320-2330x iteration's payer. |
| X222.351.2400.SV102.060 | CSCC A7: Acknowledgement/Rejected | SV102 must = the sum of all payer |
| | for Invalid Information | amounts paid found in 2430 SVD02 |
| | CSC 400: Claim is out of balance | and the sum of all line adjustments |
| | CSC 583: Line Item Charge Amount | found in 2430 CAS Adjustment |
| | CSC 643: Service Line Paid Amount | Amounts. |

TABLE 12 – 837P PROFESSIONAL TEMPORARILY DEACTIVATED CEM EDITS (CONTINUED)

8.0 Duplicate Logic

In order to ensure encounters submitted are not duplicates of encounters previously submitted, header and detail level duplicate checking will be performed. If the header and/or detail level duplicate checking determines the file is a duplicate, the file will reject as a duplicate, and an error report will be returned to the submitter.

8.1 Header Level

When a file (ISA – IEA) is received, the system assigns a hash total to the file based on the entire ISA/IEA interchange. The EDS uses hash totals to ensure the accuracy of processed data. The hash total is a total of several fields or data in a file, including fields not normally used in calculations, such as the account number. At various stages in processing, the hash total is recalculated and compared with the original. If a file comes in later in a different submission, or a different submission of the same file, and gets the same hash total, it will reject as a duplicate.

In addition to the hash total, the system also references the values collectively populated in ISA13, GS06, ST02, and BHT03. If two (2) files are submitted with the exact same values populated as a previously submitted and accepted file, the file will be considered a duplicate and the error message CSCC - A8 = Acknowledgement / Rejected for relational field in error, CSC -746 = Duplicate Submission will be provided on the 277CA.

8.2 Detail Level

Once an encounter passes through the institutional or professional processing and pricing system, it is stored in an internal repository, the Encounter Operational Data Store (EODS). If a new encounter is submitted that matches specific values to another stored encounter, the encounter will reject as a duplicate encounter. The encounter will be returned to the submitter with an error message identifying it as a duplicate encounter. Currently, the following values are the minimum set of items used for matching an encounter in the EODS:

- Beneficiary Demographic
 - Health Insurance Claim Number (HICN)
 - o Name
- Date of Service
- Place of Service (2 digits)
- Type of Service not submitted on the 837-P but is derived from data captured
- Procedure Code(s) and 4 modifiers
- Rendering Provider NPI
- Paid Amount*

* Paid Amount is the amount paid by the MAO or other entity and should be populated in Loop ID-2320, AMT02.

9.0 837 Professional Business Cases

In accordance with 45 CFR 160.103 of the HIPAA, Protected Health Information (PHI) has been removed from all business cases. As a result, the business cases have been populated with fictitious information about the Subscriber, MAO and provider(s). The business cases reflect 2012 dates of service. Although the business cases are provided as examples of possible encounter submissions, MAOs and other entities must populate valid data in order to successfully pass translator and CEM level editing."

MAOs and other entities should direct questions regarding the contents of the EDS Test Case Specifications to <u>eds@ardx.net</u>.

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SV1*HC:99212*100.50*UN*1***1~

File String 1: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*20000031*1*P*:~ GS*HC*ENH9999*80882*20120430*1144*69*X*005010X222A1~ ST*837*0534*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*12999999999 N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*344232321~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*100.50***11:B:1*Y*A*Y*Y~ HI*BK:78901~ SBR*P*18*XYZ1234567*****16~ AMT*D*100.50~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~ LX*1~

9.1

Standard Professional Encounter

Mary with abdominal pain in her right upper quadrant (78901).

Business Scenario 1: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smith because she was experiencing abdominal pain. Happy Health Plan is the MAO. Dr. Smith diagnosed

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DTP*472*D8*20120401~ SVD*H9999*100.50*HC:99212**1~ DTP*573*D8*20120403~ SE*38*0534~ GE*1*69~ IEA*1*20000031~

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SV1*HC:99212*0.00*UN*1***1~

File String 2: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*00000032*1*P*:~ GS*HC*ENH9999*80882*20120430*1144*82*X*005010X222A1~ ST*837*0037*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*1299999999~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*344345879~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*0.00***11:B:1*Y*A*Y*Y~ HI*BK:78901~ SBR*P*18*XYZ1234567*****16~ AMT*D*100.50~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ LX*1~

9.2

quadrant.

Capitated Professional Encounter

Business Scenario 2: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smart because she was experiencing abdominal pain. Happy Health Plan is the MAO and has a capitated arrangement with Mercy Hospital. Dr. Smart diagnosed Mary with abdominal pain in the upper

34

DTP*472*D8*20120401~ CN1*05~ SVD*H9999*100.50*HC:99212**1~ CAS*CO*24*-100.50~ DTP*573*D8*20120403~ SE*40*0037~ GE*1*82~ IEA*1*000000032~

9.3 Chart Review Professional Encounter – No Linked ICN

Business Scenario 3: Mary Dough is the patient and the subscriber. Happy Health Plan is the MAO and Dr. Elizabeth A. Smart is the professional service provider. Happy Health Plan performs a chart review at Dr. Smith's office and determines that Mary Dough was diagnosed with necrosis of artery. Dr. Smith never submitted a claim to Happy Health Plan. The medical record does not contain enough information to submit a full claim, yet there is enough information to support the diagnosis and link the chart review encounter back to the medical record. Happy Health Plan submits a chart review encounter with no linked ICN to add necrosis of artery diagnosis.

File String 3: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120530*114 7*^*00501*00000056*1*P*:~ GS*HC*ENH9999*80882*20120530*1147*89*X*005010X222A1~ ST*837*0043*005010X222A1~ BHT*0019*00*3920394930206*20120530*1147*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*1299999999~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*456789032~ PER*IC*BETTY SMITH*TE*9195551111~ HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*0.00***11:B:1*Y*A*Y*Y~ PWK*09*AA~ HI*BK:4475~ SBR*P*18*XYZ1234567*****16~ AMT*D*0.00~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~

N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ NM1*82*1*SMITH*ELIZABETH*A**MD*XX*12999999999 LX*1~ SV1*HC:99212*0.00*UN*1***1~ DTP*472*D8*20120401~ SE*38*0043~ GE*1*89~

IEA*1*00000056~

9.4 Chart Review Professional Encounter – Linked ICN

Business Scenario 4: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smart because she was experiencing abdominal pain. Happy Health Plan is the MAO. Dr. Smart diagnosed Mary with abdominal pain. Happy Health Plan submits the encounter to CMS and receives an ICN 1298768987657. Happy Health Plan performs a chart review related to ICN 1298768987657 and determines that the incorrect NPI was populated for the Billing Provider.

File String 4: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120530*114 7*^*00501*00000056*1*P*:~ GS*HC*ENH9999*80882*20120530*1147*89*X*005010X222A1~ ST*837*0043*005010X222A1~ BHT*0019*00*3920394930206*20120530*1147*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ **PER*IC*JANE DOE*TE*5555552222~** NM1*40*2*EDSCMS*****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*1299999899~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*456789032~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*0.00***11:B:1*Y*A*Y*Y~ PWK*09*AA~ REF*F8*1298768987657~ HI*BK:4475~ SBR*P*18*XYZ1234567*****16~ AMT*D*0.00~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~

N3*705 E HUGH ST~

N4*NORFOLK*VA*235049999~ NM1*82*1*SMITH*ELIZABETH*A**MD*XX*1299999999 LX*1~ SV1*HC:99212*0.00*UN*1***1~ DTP*472*D8*20120401~ SE*40*0043~ GE*1*89~

IEA*1*00000056~

N4*NORFOLK*VA*235099999~

ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120530*114 2*^*00501*00000045*1*P*:~ GS*HC*ENH9999*80882*20120530*1142*299*X*005010X222A1~ ST*837*0421*005010X222A1~ BHT*0019*00*3920394930206*20120430*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*1299999999~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*765876890~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*100.50***11:B:7*Y*A*Y*Y~ REF*F8*1212278567098~ HI*BK:78901~ SBR*P*18*XYZ1234567*****16~ CAS*CO*39*50.00~ AMT*D*50.50~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~

Complete Replacement Professional Encounter

File String 5:

9.5

Business Scenario 5: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smart because she was experiencing abdominal pain. Happy Health Plan is the MAO. Dr. Smart diagnosed Mary with abdominal pain in the lower right quadrant (78903). Happy Health Plan submits the encounter to CMS and receives an ICN 1212278567098. Happy Health Plan determines that the diagnosis submitted was incorrect and was actually for the upper right quadrant (78901). Happy Health Plan submits a correct and replace adjustment encounter to replace encounter 1212278567098 with the newly submitted encounter.

41

NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~ LX*1~ SV1*HC:99212*100.50*UN*1***1~ DTP*472*D8*20120401~ SVD*H9999*50.50*HC:99212**1~ DTP*573*D8*20120403~ SE*41*0421~ GE*1*299~

IEA*1*00000045~

9.6 Deletion Professional Encounter

Business Scenario 6: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smart because she was experiencing abdominal pain. Happy Health Plan is the MAO. Dr. Smart diagnosed Mary with abdominal pain. Happy Health Plan submits the encounter to CMS and receives ICN 1212487000032. Happy Health Plan then determines that they mistakenly sent the encounter without it being adjudicated in their internal system, so they want to delete the encounter. Happy Health Plan submits an adjustment encounter to delete the previously submitted encounter 1212487000032.

File String 6: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*00000298*1*P*:~ GS*HC*ENH9999*80882*20120430*1144*82*X*005010X222A1~ ST*837*0290*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*1299999999~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*765879876~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*100.50***11:B:8*Y*A*Y*Y~ REF*F8*1212487000032~ HI*BK:78901~ SBR*P*18*XYZ1234567*****16~ CAS*CO*223*100.50~ AMT*D*0.00~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~

N3*1234 STATE DRIVE~

43

N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~ LX*1~ SV1*HC:99212*100.50*UN*1***1~ DTP*472*D8*20120401~ SVD*H9999*0.00*HC:99212**1~ DTP*573*D8*20120403~ SE*41*0290~ GE*1*82~

IEA*1*00000298~

SV1*HC:99212*150.00*UN*1*1***1~

44

9.7 Atypical Provider Professional Encounter

Business Scenario 7: Mary Dough is the patient and the subscriber, and receives services from an atypical provider. Happy Health Plan was the MAO.

File String 7: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*00000031*1*P*:~ GS*HC*ENH9999*80882*20120430*1144*79*X*005010X222A1~ ST*837*0034*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80882~ HL*1**20*1~ NM1*85*2*MERCY SERVICES*XX*1999999984~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*19999998~ PER*IC*BETTY SMITH*TE*9195551111~ HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*PAYER01~ CLM*2997677856479709654A*100.50***11:B:1*Y*A*Y*Y~ HI*BK:78901~ NTE*ADD* NO NPI ON PROVIDER CLAIM NO EIN ON PROVIDER CLAIM~ SBR*P*18*XYZ1234567*****16~ AMT*D*100.50~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~ LX*1~

DTP*472*D8*20120401~ SVD*H9999*150.00*HC:99212**1~ DTP*573*D8*20120403~ SE*39*0034~ GE*1*79~ IEA*1*00000031~

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SV1*HC:99212*100.50*UN*1***1~

File String 8: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*20000031*1*P*:~ GS*HC*ENH9999*80882*20120430*1144*69*X*005010X222A1~ ST*837*0534*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*12999999999 N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*344232321~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*100.50***11:B:1*Y*A*Y*Y~ PWK*OZ*AA~ HI*BK:78901~ SBR*P*18*XYZ1234567*****16~ AMT*D*100.50~ 01***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ LX*1~

Paper Generated Professional Encounter

Mary with abdominal pain in her right upper quadrant (78901).

Business Scenario 8: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smith because she was experiencing abdominal pain. Happy Health Plan is the MAO. Dr. Smith diagnosed

9.8

DTP*472*D8*20120401~ SVD*H9999*100.50*HC:99212**1~ DTP*573*D8*20120403~ SE*39*0534~ GE*1*69~ IEA*1*20000031~

9.9 True Coordination of Benefits Professional Encounter

Business Scenario 9: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smith because she was experiencing abdominal pain. Happy Health Plan is the MAO. Other Health Plan also provided payment for Mary Dough. Dr. Smith diagnosed Mary with abdominal pain in her right upper quadrant (78901).

File String 9: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*00000031*1*P*:~ GS*HC*ENH9999*80882*20120430*1144*79*X*005010X222A1~ ST*837*0034*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*12999999999~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*344232321~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*712.00***11:B:1*Y*A*Y*Y~ HI*BK:78901~ SBR*P*18*XYZ1234567*****16~ AMT*D*700.00~ 01***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~

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SBR*T*18*XYZ1234388*****16~ CAS*CO*223*700.00~ AMT*D*12.00~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*OTHER HEALTH PLAN****XV*PAYER01~ N3*400 W 21 ST~ N4*NORFOLK*VA*235059999~ REF*T4*Y~ LX*1~ SV1*HC:99212*712.00*UN*1***1~ DTP*472*D8*20120401~ SVD*H9999*700.00*HC:99212**1~ CAS*CO*45*12.00~ DTP*573*D8*20120403~ SE*50*0034~ GE*1*79~ IEA*1*00000031~

9.10 Bundled Professional Encounter

Business Scenario 10: Mary Dough is the patient and the subscriber, and went to Dr. Elizabeth A. Smith because she was experiencing abdominal pain. She was given a blood test, which was bundled into an electrolyte panel. Happy Health Plan is the MAO. Dr. Smith diagnosed Mary with abdominal pain in her right upper quadrant (78901).

File String 10: ISA*00* *00* *ZZ*ENH9999 *ZZ*80882 *120430*114 4*^*00501*00000031*1*P*:~ GS*HC*ENH9999*80882*20120430*1144*79*X*005010X222A1~ ST*837*0034*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*PE*5555552222~ NM1*40*2*EDSCMS****46*80882~ HL*1**20*1~ NM1*85*1*SMITH*ELIZABETH*A**MD*XX*12999999999~ N3*123 CENTRAL DRIVE~ N4*NORFOLK*VA*235139999~ REF*EI*344232321~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 SPAPE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80882~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*100.00***11:B:1*Y*A*Y*N~ HI*BK:78901~ SBR*P*18*XYZ1234567*****16~ AMT*D*9.48~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH SP~ N4*NORFOLK*VA*235049999~ REF*T4*Y~

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LX*1~ SV1*HC:82374*50.00*UN*1***1~ DTP*472*D8*20120401~ SVD*H99999*9.48*HC:80051**1~ CAS*CO*45*40.52~ DTP*573*D8*20120403~ LX*2~ SV1*HC:82435*50.00*UN*1*11~ DTP*472*D8*20120401~ SVD*H9999*0.00*HC:80051**1*1~ CAS*OA*97*50.00~ DTP*573*D8*20120403~ SE*46*0034~ GE*1*79~ IEA*1*00000031~

10.0 Encounter Data Professional Processing and Pricing System Edits

After a Professional encounter passes translator and CEM level editing and receives an ICN on a 277CA, the EDFES then transfers the encounter to the Encounter Data Professional Processing and Pricing System (EDPPPS), where editing, processing, pricing, and storage occur. In order to assist MAOs and other entities with submission of encounter data through the EDPPPS, CMS has provided the current list of the EDPPPS edits in Table 13.

Note: The error descriptions listed in Table 13 have been revised to identify a maximum of 41 characters in order to display a more comprehensive explanation of edits on the MAO-002 Reports.

The EDPPPS edits are organized in nine (9) different categories, as provided in Table 13, Column 2. The EDPPPS edit categories include the following:

- Validation
- Provider
- Beneficiary
- Reference
- Limit
- Conflict
- Pricing
- Duplicate
- NCCI

Table 13, Column 3 identifies two (2) edit dispositions: Informational and Reject. Informational edits will cause an informational flag to be placed on the encounter; however, the Informational edit will not cause processing and/or pricing to cease. Reject edits will cause an encounter to stop processing and/or pricing, and the MAO or other entity must resubmit the encounter through the EDFES. The encounter must then pass translator and CEM level editing prior to transferring the data to the EDPPPS for reprocessing. The EDPPPS error message, as found in Column 4 in Table 13, is included on EDPS transaction reports to give further information to the MAO or other entity of the specific reason for the edit generated.

If there is no reject edit at the header level and at least one of the lines is accepted, then the encounter is accepted. If there is no reject edit at the header level, but all lines reject, then the encounter will reject. If there is a reject edit at the header level, the encounter will reject.

Table 13 reflects only the currently programmed EDPPPS edits. MAOs and other entities should note that, as testing progresses, it may be determined that the current edits require modifications, additional edits may be necessary, or edits may be temporarily or permanently deactivated. MAOs and other entities must always reference the most recent version of the CMS EDS 837-P Companion Guide to determine the current edits in the EDPPPS.

| EDPPPS ERROR CODE | EDPPPS ERROR CATEGORY | EDPPPS ERROR DISPOSITION | EDPPPS ERROR DESCRIPTION |
|-------------------------|--------------------------|-----------------------------|---|
| 00010 | Validation | Reject | From DOS Greater Than TCN Date |
| 00011 | Validation | Reject | Missing DOS in Header/Line |
| 00012 | Validation | Reject | DOS Prior to 2012 |
| 00025 | Validation | Reject | Through DOS After Receipt Date |
| 00065 | Validation | Reject | Missing Pick-up Zip Code |
| 00265 | Validation | Reject | Correct/Replace or Void ICN Not in EODS |
| 00660 | Validation | Reject | Codes Billed Together in Error |
| 00699 | Validation | Reject | Void Must Match Original |
| 00745 | Validation | Reject | Anesthesia Service Requires Modifier |
| 00755 | Validation | Reject | Void Encounter Already Voided |
| 00760 | Validation | Reject | Correct/Replace Previously Submitted |
| 00761 | Validation | Reject | Billing Provider Different from Original |
| 00762 | Validation | Reject | Unable to Void Rejected Encounter |
| 01405 | Provider | Reject | Sanctioned Provider |
| 01415 | Provider | Informational | Rendering Provider Not Eligible for DOS |
| 02106 | Beneficiary | Informational | Invalid Beneficiary Last Name |
| 02110 | Beneficiary | Reject | Beneficiary HICN Not on File |
| 02112 | Beneficiary | Reject | DOS After Beneficiary DOD |
| 02120 | Beneficiary | Informational | Beneficiary Gender Mismatch |
| 02125 | Beneficiary | Reject | Beneficiary DOB Mismatch |
| 02240 | Beneficiary | Reject | Beneficiary Not Enrolled in MAO for DOS |
| 02255 | Beneficiary | Reject | Beneficiary Not Part A Eligible for DOS |
| 02256 | Beneficiary | Reject | Beneficiary Not Part C Eligible for DOS |
| 03015 | Reference | Informational | DOS Spans CPT/HCPCS Effective/End Date |
| 03017 | Reference | Informational | Dx Not Covered for Reported Procedure |
| 03101 | Reference | Reject | Invalid Gender for CPT/HCPCS |
| 03340 | Reference | Reject | Dx Not Listed on the Reference Table |
| 16002 | Pricing | Informational | Service Line Amount Adjusted for MTP |
| 25000 | NCCI | Informational | CCI Error |
| 25001 | NCCI | Informational | Medically Unlikely Error |
| 32005 | Validation | Reject | Payer ID not DME for Jurisdiction 'D' HCPCS Code |
| 32010 | Validation | Reject | Payer ID not Professional for Jurisdiction 'L' HCPCS Code |
| 32020 | Validation | Reject | DME Supplier for Professional Payer ID |
| 32025 | Validation | Reject | Professional NPI for DMEPOS Payer ID |
| 32030 | Validation | Reject | POS Not 11, 12, or 23 |
| 32035 | Validation | Reject | POS Cannot Be 11, 12, or 23 |
| 98325 | Duplicate | Reject | Service Line(s) Duplicated |

TABLE 13 – ENCOUNTER DATA PROFESSIONAL PROCESSING AND PRICING SYSTEM (EDPPPS) EDITS

10.1 EDPPPS Edits Enhancements Implementation Dates

As the EDS matures, the EDPS may require enhancements to the EDPPPS editing logic. As these enhancements occur, CMS will provide the updated information (i.e., disposition changes and activation or deactivation of an edit). Table 14 below provides MAOs and other entities with the implementation dates for enhancements made to the EDPPPS since the last release of the CMS EDS 837-P Companion Guide.

| ERROR CODE | ERROR DISPOSITION | ERROR DESCRIPTION | ENHANCEMENT | ENHANCEMENT DATE |
|---------------|----------------------|---|--|---------------------|
| 03102 | Informational | Invalid Provider Type or Specialty | Disposition changed from "Reject" to "Informational Suppressed". Edit will not reflect on reports. | 10/11/2012 |
| 32005 | Reject | Payer ID not DME for Jurisdiction 'D' HCPCS Code | Revised Error Description | 11/12/2012 |
| 32010 | Reject | Payer ID not Professional for Jurisdiction 'L' HCPCS Code | Revised Error Description | 11/12/2012 |
| 32020 | Reject | DME Supplier for Professional Payer ID | Revised Error Description | 11/12/2012 |
| 32030 | Reject | POS Not 11, 12, or 23 | Added POS 12 to edit logic | 11/12/2012 |
| 32035 | Reject | POS Cannot Be 11, 12, or 23 | Added POS 12 to edit logic | 11/12/2012 |

TABLE 14 – EDPPPS EDITS ENHANCEMENTS IMPLEMENTATION DATES

10.2 EDPS Edits Prevention and Resolution Strategies

In order to assist MAOs and other entities with the prevention of potential errors in their encounter data submission and with resolution of edits received on the generated MAO-002 reports, CMS has provided comprehensive strategies and scenarios. CMS will communicate the prevention and resolution strategies using a phased approach.

10.2.1 EDPS Edits Prevention and Resolution Strategies – Phase I: Frequently Generated EDPPPS Edits

Table 15 outlines Phase 1 of the prevention and resolution strategies for Professional edits most frequently generated on the MAO-002 reports.

| | TABLE 15 – EDPPPS EDITS PREVE | NTION AND R | ESOLUTION STRATEGIES – PHASE I | |
|--|---|-----------------------------------|--|--|
| | FREQUENT | LY GENERAT | ED EDPPPS EDITS | |
| Error Code # | Error Code Description | Error Code Disposition | Comprehensive Resolution/Prevention | |
| 00065 | Missing Pick up Point ZIP Code | Reject | Submitter must provide a valid nine (9)-digit ZIP code for ambulance pick-up location in Loop 2310E. | |
| Scenario: | Atlas Health Plan received a claim from | m MOMnPOP | Ambulance for a 30-mile transport. Atlas Health Plan | |
| submitted | l the encounter to the EDS with the pic | k-up locations | s street address, city, and state populated. However, | |
| • | • | alth Plan will r | eceive error code 00065 because the pick-up ZIP code | |
| • | d for all ambulance encounters. | I | | |
| 00745 | Anesthesia Service Requires Modifier | Reject | Anesthesia CPT/HCPCS must include appropriate modifiers (AA, AD, QK, QX, QY, or QZ). Service lines submitted without one of these modifiers in SV101-3 (the first modifier field) would receive this error. | |
| | | - | a resident anesthetist during a thyroidectomy. Dr. n an anesthesia code of 00320, but did not include the | |
| modifier o | of AA. Dr. Nitze will receive an error m | essage of 0074 | 45 because the required modifier was not included on | |
| the servic | | | | |
| 00755 | Void Encounter Already Voided | Reject | Submitter has previously voided an encounter and is attempting to void the same encounter. After submitting a void/delete (CLM05-3='8'), the submitter must wait for the MAO-002 report to confirm that the void/delete encounter was received and processed. | |
| Plan voide void/dele | ed the same encounter, in error, on Oc te encounter, which was returned on C | tober 15, 2012 October 16, 20 | acounter on October 10, 2012. Happy Trails Health 2, prior to receiving the MAO-002 report for the initial 12. The MAO-002 report for the subsequent voided mission of the second void/delete encounter. | |
| 00760 | Correct/Replace Previously Submitted | Reject | Submitter has previously adjusted an encounter and is attempting to adjust the same encounter. After submitting a correct/replace (CLM05-3='7'), the submitter must wait for the MAO-002 report to confirm that the correct/replace encounter was received and processed. | |
| Scenario: On August 20, 2012, Pragmatic Health submitted a correct/replace encounter to correct a CPT code. Pragmatic Health had not received their MAO-002 report by August 23, 2012 and decided to resubmit the correct/replace encounter. The MAO-002 report was returned on August 24, 2012 with the correct/replace | | | | |
| | · – | | error code 00760 on the secondary MAO-002 report | |
| | he EDPS had already processed the res | | | |
| 00762 | Unable to Void Rejected Encounter | Reject | Submitter is attempting to void a previously rejected encounter. Submitter should review returned MAO- 002 reports to confirm the rejected encounter. | |
| Health Pla July 25, 20 MAO-002 | in attempted to void the encounter du 012, that indicated that the encounter | e to the invalio was rejected. | counter with an invalid HICN. On July 26, 2012, Hero d HICN without referencing the MAO-002 report, dated On August 1, 2012, Hero Health Plan received an ter because the original encounter had already been | |

TABLE 15 – EDPPPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE I

TABLE 15 – EDPPPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE I (CONTINUED)

| FREQUENTLY GENERATED EDPPPS EDITS | | | |
|-----------------------------------|---|---------------------------|--|
| Error Code # | Error Code Description | Error Code Disposition | Comprehensive Resolution/Prevention |
| 03340 | Dx Not Listed on the Reference Table | Reject | The diagnosis provided is not a valid/current ICD-9 code. Submitter should verify that the diagnosis code is accurate, that the diagnosis code is Medicare acceptable, and that ICD-10 codes are not submitted prior to October 2014. |

Scenario: Elysium Health Plan submitted an encounter for lab services, which included Blood Glucose Testing. The diagnosis code provided was 275.0 – Disorders of iron metabolism. Elysium Health Plan received an MAO-002 report with error code 03340 for this service because diagnosis code 275.0 was deleted from the ICD-9 CM and is not populated on the current reference table. Elysium Health Plan must obtain the correct and current diagnosis code and submit a correct/replace encounter for this service line.

10.2.2 EDPS Edits Prevention and Resolution Strategies – Phase II: Common EDPS Edits

Table 16 outlines Phase II for edits mutually generated in all subsystems of the EDPS (Professional, Institutional, and DME).

| COMMON EDPS EDITS | | | | |
|--|---------------------------------------|---------------------------|---|--|
| Error Code # | Error Code Description | Error Code Disposition | Comprehensive Resolution/Prevention | |
| 00010 | From DOS Greater Than TCN Date | Reject | Encounter must have a DOS prior to submission date. | |
| Scenario: | Perfect Health of America submitted | an encounter to | the EDS on May 10, 2012 for a knee replacement | |
| performe | d at Wonderful Hills Mediplex for DOS | 5 May 12, 2012. | The encounter was rejected because the "from" DOS | |
| was after | the date of encounter submission. | | | |
| 00011 | Missing DOS in Header/Line | Reject | Encounter header and/or line levels must include | |
| | | | "from" and "through" DOS (procedure or service start | |
| | | | date). | |
| Scenario: | Chloe Pooh was admitted to Regiona | al Port Hospital c | on October 21, 2012 for a turbinectomy and was | |
| released o | on October 22, 2012. Regional Port H | ospital submitte | d a claim to Robbins Health for the surgical procedure. | |
| Robbins H | lealth submitted the encounter to the | EDS, but did no | t include the "through" DOS of October 22, 2012. | |
| 00012 | DOS Prior to 2012 | Reject | Encounter must contain 2012 "through" DOS for each | |
| | | | service line. | |
| Scenario: Ion Health submitted an encounter with DOS from December 2, 2011 through December 28, 2011, for an | | | | |
| inpatient | admission at Better Health Hospital. | The encounter v | vas rejected because the EDS will only process | |
| encounters that include a 2012 "through" DOS or later. | | | | |

TABLE 16 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE II

TABLE 16 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE II (CONTINUED)

| COMMON EDPS EDITS | | | |
|-------------------|-------------------------------------|-----------------|---|
| Error | Error Code Description | Error Code | Comprehensive Resolution/Prevention |
| Code # | | Disposition | comprehensive resolution/Trevention |
| 00265 | Correct/Replace or Void ICN Not in | Reject | Adjustment/Void encounter submitted with an invalid |
| | EODS | | ICN. Verify the accuracy of the ICN on the returned |
| | | | MAO-002 report. |
| Scenario: | Chance Medical Services submitted a | an encounter to | the EDS and received an MAO-002 report with an |
| 1 | | | |

accepted ICN of 123456789. The encounter required adjustment. Chance Medical Services submitted an adjustment encounter using ICN 234567899. The adjustment encounter was rejected because there was no original record in the EDS for this ICN with the same Submitter ID.

| 00699 Void Must Match Original Reject Vo | Voided encounter must have the same number of |
|--|---|
| lin | lines as the original encounter. |

Scenario: Lamb Professional Care submitted an encounter for an inpatient hospital stay with five (5) service lines. Lamb Professional Care submitted a void encounter for the hospital stay. However, the void encounter contained only 4 lines from the original encounter. Lamb Professional Care received an MAO-002 report with error code 00699 because one of the lines from the original encounter was not included on the void encounter.

| 00761 | Billing Provider Different from | Reject | Billing provider's NPI must be identical in both the |
|-------|---------------------------------|--------|--|
| | Original | | original and void encounters. |

Scenario: Mastermind General Hospital submitted an encounter for an procedure performed by Dr. Jackson Martinez on October 17, 2012. Spartacus Regional Health submitted the encounter to the EDS and received an MAO-002 report with an accepted ICN of 342431098. On October 27, 2012, Spartacus Regional Health submitted a void encounter for ICN 342431098 using an NPI for Dr. Mary Jane. The encounter was rejected because the billing provider NPI on the void encounter did not match the billing provider on the original encounter.

| 01405 | Sanctioned Provider | Reject | CMS has suspended/terminated provider from |
|-------|---------------------|--------|---|
| | | | performing services for DOS submitted. Verify the |
| | | | accuracy of provider's NPI and DOS submitted. |

Scenario: Dr. Domuch performed a cystectomy for Wally Dowright on October 2, 2012. Dr. Domuch submitted a claim to Dermis Health Plan, who adjudicated the claim and submitted an encounter to the EDS. The EDS returned the encounter to Dermis Health Plan with error code 01405 because Dr. Domuch's privileges were suspended, effective August 29, 2012, for one (1) year; therefore, Dr. Domuch was not authorized to perform this procedure.

| 01415 | Rendering Provider Not Eligible for | Informational | Verify that NPI is accurate and that the provider was |
|-------|-------------------------------------|---------------|---|
| | DOS | | eligible for DOS submitted. |

Scenario: ABC Care Plan submitted an encounter for a procedure performed by Dr. Destiny at Avid Health Hospital on February 14, 2012. The EDPS provider reference files indicate that Dr. Destiny's NPI was effective on February 16, 2012.

| 02106 | Invalid Beneficiary Last Name | Informational | Verify that last name populated on the encounter |
|-------|-------------------------------|---------------|--|
| | | | matches the last name listed in MARx database. |

Scenario: Blue Skies Rural Health submitted an encounter for patient Ina Batiste-Rhogin. The MARx database listed the patient as Ina Rhogin. The EDPS processed and accepted the encounter with an informational flag indicating that the name provided on the encounter was not identical to the name listed in the eligibility database.

TABLE 16 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE II (CONTINUED)

| | COMMON EDPS EDITS | | | |
|--------|------------------------------|-------------|---|--|
| Error | Error Code Description | Error Code | Comprehensive Resolution/Prevention | |
| Code # | Endi Code Description | Disposition | comprehensive resolution/Prevention | |
| 02110 | Beneficiary HICN Not on File | Reject | Verify that HICN populated on the encounter is valid in | |
| | | | MARx database. | |

Scenario: Bright Medical Center submitted a claim to Sunshine Complete Health for an office visit for Mr. Everett Banks for DOS May 26, 2012. Sunshine Complete Health submitted an encounter to the EDS. The encounter was rejected for error code 02110, because the HICN populated on the encounter was not on file in the MARx database.

| 02112 | DOS After Beneficiary DOD | Reject | Verify that DOS submitted is accurate and does not |
|-------|---------------------------|--------|--|
| | | | exceed the beneficiary DOD. |

Scenario: Mountain Hill Health submitted an encounter for an inpatient admission for Ray Rayson for DOS July 15, 2012. The EDPS was unable to process the encounter because the MARx database indicated that Mr. Rayson expired on July 13, 2012.

| 02120 | Beneficiary Gender Mismatch | Informational | Verify that gender populated on the encounter is |
|-------|-----------------------------|---------------|--|
| | | | accurate and matches gender listed in MARx database. |

Scenario: Jenna Jorgineski went to Lollipop Lab for a sleep study on September 4, 2012. Lollipop Lab submitted a claim for the sleep study to Capital City Community Care with Ms. Jorgineski's gender identified as "male". Capital City Community Care submitted the encounter. The EDS processed and accepted the encounter. The MAO-002 report was returned with an informational error code 02120, because Ms. Jorgineski's gender was listed as "female" in the MARx database.

| 02125 | Beneficiary DOB Mismatch | Reject | Verify that DOB populated on the encounter is |
|-------|--------------------------|--------|---|
| | | | accurate and matches DOB listed in MARx database. |

Scenario: Swan Health submitted an encounter to the EDS for Joe Blough on March 3, 2012. The encounter listed Mr. Blough's DOB as December 13, 1940. The eligibility database (MARx) listed Mr. Blough's DOB as December 13, 1937. The EDS returned the MAO-002 report to Swan Health with error code 02125 due to the conflicting dates of birth.

| 02240 | Beneficiary Not Enrolled in MAO | Reject | Verify that beneficiary was enrolled in your MAC | |
|-------|---------------------------------|--------|--|--|
| | for DOS | | during DOS on the encounter. | |

Scenario: Gabrielle Boyd was admitted to Faith Hospital for an appendectomy on June 11, 2012 and was discharged on June 14, 2012. Faith Hospital submitted the claim for the hospital admission to Adams Healthcare. Adams Healthcare adjudicated the claim and submitted an encounter to the EDS on July 12, 2012. Ms. Boyd's effective date with Adams Healthcare was July 1, 2011. The EDS returned an MAO-002 report to Adams Health with error code 02240 because Ms. Boyd was not enrolled with the health plan for the DOS submitted by Faith Hospital.

| 02255 | Beneficiary Not Part A Eligible forRejectVerify that beneficiary was enrolled in Part A for DOS | | | | |
|--|---|--|--------------------------|--|--|
| | DOS | | listed on the encounter. | | |
| Scenario: Mr. Carl Evergreen was transferred from a VA hospital and admitted to Rainforest Regional on April 28, | | | | | |
| 2012. Mr. Evergreen was effective for Medicare Part A on May 1, 2012. Strides in Care Health Plan submitted the | | | | | |
| encounter for the admission to Rainforest Regional and received an MAO-002 report with edit 02255 because Mr. | | | | | |
| Evergreen was enrolled in Medicare Part A after the date of hospital admission. | | | | | |

| TABLE 16 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE II (CONTINUED) | | | | | |
|--|--|---------------------------|---|--|--|
| | COMMON EDPS EDITS | | | | |
| Error Code | Error Code Description | Error Code Disposition | Comprehensive Resolution/Prevention | | |
| 02256 | Beneficiary Not Part C Eligible for | Reject | Verify that beneficiary was enrolled in Part C for DOS | | |
| | DOS | | listed on the encounter. | | |
| Scenario | : On July 4, 2012, Gail Williams has sev | ere chest pains a | and goes to the emergency room for a chest x-ray at | | |
| Underwo | ood Memorial Hospital. At the time of | the emergency i | room visit, Ms. Williams only has Part A Medicare | | |
| coverage | e. Underwood Memorial submits the c | laim to AmeriHe | alth and the claim is adjudicated under Part A | | |
| Medicar | e. AmeriHealth submits an encounter | to the EDS, whic | h is rejected with error code 02256, because Ms. | | |
| Williams | is not covered under Part C Medicare | for the DOS. | | | |
| 03015 | DOS Spans CPT/HCPCS | Reject | The procedure code is not valid/effective for the DOS | | |
| | Effective/End Date | | populated on the encounter | | |
| Scenario | : Oren Davis went to Independent Lab | for a urinalysis o | on February 24, 2012. Independent Lab submitted a | | |
| claim to | World Healthcare with procedure code | e 81000. As of A | ugust 1, 2011, procedure code 81000 is no longer a | | |
| valid pro | cedure code. World Health submits ar | n adjudicated en | counter to the EDS. World Health receives an MAO-002 | | |
| report w | ith a "reject" status for error code 030 | 15 because the p | procedure code was not valid on the DOS. | | |
| 03101 | Invalid Gender for CPT/HCPCS | Reject | Verify that the gender populated on the encounter is | | |
| | | | accurate. Ensure that the beneficiary's gender is | | |
| | | | appropriate for the CPT/HCPCS code provided | | |
| Scenario | : True Blue General Hospital submitte | d a claim to Valle | ey View Health for Ms. Clara Bell with CPT code 54530. | | |
| Valley Vi | ew submitted an adjudicated encounted | er to the EDS. Va | alley View received an MAO-002 report with error code | | |
| 03101 be | ecause the procedure identified for Ms | . Bell was an orc | hiectomy, which is routinely performed for a male. | | |
| 25000 | CCI Error | Informational | Ensure that CCI code pairs are appropriately used. | | |
| | | | Ensure that CCI single codes meet the MUE allowable | | |
| | | | units of service (UOS). | | |
| Scenario | : Hippos Health Plan submitted an end | counter to the El | DS with a DOS of May 5, 2012 and HCPCS code 15780 | | |
| | | • | icated an informational error code of 25000 because | | |
| HCPCS co | ode 15780 – dermabrasion, is only valio | d for one (1) unit | t of service per day. | | |
| T98325 | Service Line(s) Duplicated | Reject | Verify that encounter was not previously submitted. If | | |
| | | | not a duplicate encounter, ensure that elements | | |
| | | | validated by duplicate logic are not the same (refer to | | |
| | | | the 2012 ED Participant Guide for duplicate logic | | |
| | | | validation elements) | | |
| Scenario | : Sanford Health Systems submitted a | n encounter for | two (2) service lines for 15-minute therapy | | |
| services. The encounter lines submitted were the same for the timed procedure code, totaling 35 minutes and should | | | | | |
| have been submitted with 2 units of service under the total time rather than as separate duplicate lines. | | | | | |
| | | | | | |

10.2.3 EDPPPS Edits Prevention and Resolution Strategies – Phase III: General EDPPPS Edits

Table 17 outlines Phase III for a portion of the remaining edits generated on the MAO-002 Encounter Data Processing Status Reports. Section 10.2.3 will be updated in future releases of the Professional Companion Guide until all remaining edits are identified.

TABLE 17 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE III

| 10/12/2012 through 10/31/2012. The encounter was rejected because the "through" DOS was after the dateencounter was submitted.03017Dx Not Covered for ReportedInformationalEncounter submitted with a diagnosis that | nrough" DOS |
|--|--------------|
| 00025Through DOS After Receipt DateRejectEncounter submitted prior to the latest "the for the service line or encounterScenario:On October 27, 2012, Northwest Community Health submitted an encounter to the EDS for DOS for 10/12/2012 through 10/31/2012. The encounter was rejected because the "through" DOS was after the date encounter was submitted.03017Dx Not Covered for ReportedInformationalEncounter submitted with a diagnosis that | |
| Scenario:On October 27, 2012, Northwest Community Health submitted an encounter to the EDS for DOS for 10/12/2012 through 10/31/2012. The encounter was rejected because the "through" DOS was after the date encounter was submitted.03017Dx Not Covered for ReportedInformationalEncounter submitted with a diagnosis that | |
| Scenario: On October 27, 2012, Northwest Community Health submitted an encounter to the EDS for DOS f 10/12/2012 through 10/31/2012. The encounter was rejected because the "through" DOS was after the da encounter was submitted. 03017 Dx Not Covered for Reported | from |
| 10/12/2012 through 10/31/2012. The encounter was rejected because the "through" DOS was after the dateencounter was submitted.03017Dx Not Covered for ReportedInformationalEncounter submitted with a diagnosis that | |
| encounter was submitted. 03017 Dx Not Covered for Reported Informational Encounter submitted with a diagnosis that | |
| | |
| | is not |
| Procedure appropriate for the procedure identified. | |
| Scenario: Pathway to Life submitted an encounter for Mr. Jones, who visited Dr. Michaels for neck pain. Th | |
| encounter contained a diagnosis for celiac disease (579.0), which is not an appropriate diagnosis for the ser | |
| provided. | VICE |
| 32025 Professional NPI for DMEPOS Payer Reject DMEPOS encounter with an NPI for a Profe | ssional |
| ID provider. Ensure NPI identifies a DMEPOS | |
| | |
| Scenario: Dr. Sheen wrote a prescription for Miss Ingalls to receive a manual wheelchair. Miss Ingalls order | |
| wheelchair from Rudy's Rehab, who submitted a claim to Gateway Health. Gateway Health submitted the e | |
| to the EDS using Dr. Sheen's NPI instead of the DMEPOS NPI for Rudy's Rehab. The encounter was rejected | and |
| Gateway Health received an MAO-002 report containing an rejected encounter with error code 32025. | |
| 32030 POS Not 11, 12, or 23RejectProfessional encounter submitted with invol | |
| codes. Ensure that NPI, POS, and Payer ID | are correct |
| for Professional encounter submission. | |
| Scenario: Dr. Glint provided crutches to Ann Epps during her visit to his office for a leg sprain. XYZ Health su | ubmitted |
| the encounter on behalf of Dr. Glint, using a POS of 17 (Walk-in Retail Health Clinic), which is not an approp | riate POS |
| for an office visit. | |
| 32035 POS Cannot Be 11, 12, or 23 Reject DMEPOS encounter was submitted with PC | OS codes for |
| Professional encounter. Ensure that NPI, P | OS, and |
| | bmission. |
| Payer ID are correct for DME encounter su | |
| | submitted |
| Scenario: Shrek Groves received a splint from his local DME retailer, Cast Away Rehab. Valley View Health s an encounter on behalf of Cast Away Rehab with a POS of 12 (Home), which is not an appropriate POS code Payer ID are correct for DME encounter su | |

11.0 Submission of Proxy Data in a Limited Set of Circumstances

MAOs and other entities may submit proxy data in a limited set of circumstances for dates of service in 2012 as identified and explained in the table below. MAOs and other entities cannot submit proxy data for any circumstances, other than those listed in the table below. CMS will use this interim approach for the submission of encounter data for 2012 and will provide additional guidance for the submission of 2013 encounter data. In each circumstance where proxy information is submitted, MAOs and other entities are required to indicate in Loop 2300, NTE01='ADD', NTE02 = the reason for the use of proxy

information. If there are questions regarding appropriate submission of proxy encounter data, MAOs and other entities should contact CMS for clarification. CMS will provide additional guidance concerning proxy data in the near future.

| TABLE 18 – PROXY DATA | | | |
|--|---|--|--|
| PROXY DATA | PROXY DATA MESSAGE (NTE02) | | |
| To submit encounters with 2011 Dates of Service | DOS CLAIM CHANGE DUE TO 2011 DOS DURING EDS | | |
| (DOS), the "from" and "through" dates must be | IMPLEMENTATION PERIOD | | |
| revised to show DOS on January 1, 2012 or later, | | | |
| with an exception of TOBs 11X, 18X, and 21X | | | |
| Rejected Line Extraction | REJECTED LINES CLAIM CHANGE DUE TO REJECTED | | |
| Rejected Line Extraction | LINE EXTRACTION | | |
| Medicaid Service Line Extraction | MEDICAID CLAIM CHANGE DUE TO MEDICAID SERVICE | | |
| | LINE EXTRACTION | | |
| EDS Acceptable Anesthesia Modifier | MODIFIER CLAIM CHANGE DUE TO EDS ACCEPTABLE | | |
| EDS Acceptable Allestliesia Moullel | ANESTHESIA MODIFIER | | |
| Default NPI for atypical, paper, and 4010 claims | NO NPI ON PROVIDER CLAIM | | |
| Default EIN for atypical providers | NO EIN ON PROVIDER CLAIM | | |
| Chart Review Default Procedure Codes | DEFAULT PROCEDURE CODES INCLUDED IN CHART | | |
| Chart Review Default Frocedule Codes | REVIEW | | |

TABLE 18 – PROXY DATA

12.0 EDS Acronyms

Table 19 below outlines a list of acronyms currently used in the EDS documentation, materials, and reports distributed to MAOs and other entities. This list is not all-inclusive and should be considered as a living document, as CMS will add acronyms as required.

TABLE 19– EDS ACRONYMS

| ACRONYM | DEFINITION |
|---------|--|
| А | |
| ASC | Ambulatory Surgery Center |
| С | |
| САН | Critical Access Hospital |
| CARC | Claim Adjustment Reason Code |
| CAS | Claim Adjustment Segments |
| СС | Condition Code |
| ССІ | Correct Coding Initiative |
| CCN | Claim Control Number |
| CEM | Common Edits and Enhancement Module |
| CMG | Case Mix Group |
| CMS | Centers for Medicare & Medicaid Services |
| CORF | Comprehensive Outpatient Rehabilitation Facility |

TABLE 19– EDS ACRONYMS (CONTINUED)

| ACRONYM | DEFINITION |
|--------------|---|
| СРО | Care Plan Oversight |
| СРТ | Current Procedural Terminology |
| CRNA | Certified Registered Nurse Anesthetist |
| CSC | Claim Status Code |
| CSCC | Claim Status Category Code |
| CSSC | Customer Service and Support Center |
| D | |
| DME | Durable Medical Equipment |
| DMEPOS | Durable Medical Equipment, Prosthetics, Orthotics, and Supplies |
| DMERC | Durable Medical Equipment Carrier |
| DOB | Date of Birth |
| DOD | Date of Death |
| DOS | Date(s) of Service |
| E | |
| E & M or E/M | Evaluation and Management |
| EDDPPS | Encounter Data DME Processing and Pricing Sub-System |
| EDFES | Encounter Data Front-End System |
| EDI | Electronic Data Interchange |
| EDIPPS | Encounter Data Institutional Processing and Pricing Sub-System |
| EDPPPS | Encounter Data Professional Processing and Pricing Sub-System |
| EDPS | Encounter Data Processing System |
| EDS | Encounter Data System |
| EIC | Entity Identifier Code |
| EODS | Encounter Operational Data Store |
| ESRD | End Stage Renal Disease |
| F | |
| FFS | Fee-for-Service |
| FQHC | Federally Qualified Health Center |
| FTP | File Transfer Protocol |
| FY | Fiscal Year |
| Н | |
| HCPCS | Healthcare Common Procedure Coding System |
| ННА | Home Health Agency |
| HICN | Health Information Claim Number |
| ΗΙΡΑΑ | Health Insurance Portability and Accountability Act |
| HIPPS | Health Insurance Prospective Payment System |

TABLE 19 – EDS ACRONYMS (CONTINUED)

| ACRONYM | DEFINITION |
|------------------|--|
| 1 | |
| ICD-9CM/ICD-10CM | International Classification of Diseases, Clinical Modification (versions 9 and 10 |
| ICN | Interchange Control Number |
| IRF | Inpatient Rehabilitation Facility |
| Μ | |
| MAC | Medicare Administrative Contractor |
| MAO | Medicare Advantage Organization |
| MTP | Multiple Technical Procedure |
| MUE | Medically Unlikely Edits |
| N | |
| NCD | National Coverage Determination |
| NDC | National Drug Codes |
| NPI | National Provider Identifier |
| NCCI | National Correct Coding Initiative |
| NOC | Not Otherwise Classified |
| NPPES | National Plan and Provider Enumeration System |
| 0 | |
| OCE | Outpatient Code Editor |
| OIG | Officer of Inspector General |
| OPPS | Outpatient Prospective Payment System |
| Р | |
| PACE | Program for All-Inclusive Care for the Elderly |
| PHI | Protected Health Information |
| PIP | Periodic Interim Payment |
| POA | Present on Admission |
| POS | Place of Service |
| PPS | Prospective Payment System |
| R | |
| RAP | Request for Anticipated Payment |
| RHC | Rural Health Clinic |
| RPCH | Regional Primary Care Hospital |
| S | |
| SME | Subject Matter Expert |
| SNF | Skilled Nursing Facility |
| SSA | Social Security Administration |

TABLE 19 – EDS ACRONYMS (CONTINUED)

| ACRONYM | DEFINITION |
|----------|--|
| Т | |
| TARSC | Technical Assistance Registration Service Center |
| TCN | Transaction Control Number |
| ТОВ | Type of Bill |
| TOS | Type of Service |
| TPS | Third Party Submitter |
| V | |
| VC | Value Code |
| Z | |
| ZIP Code | Zone Improvement Plan Code |

| VERSION | DATE | DESCRIPTION OF REVISION |
|---------|------------|--|
| 2.1 | 9/9/2011 | Baseline Version |
| 3.0 | 11/16/2011 | Release 1 |
| 4.0 | 12/9/2011 | Release 2 |
| 5.0 | 1/9/2012 | Release 3 |
| 6.0 | 3/8/2012 | Release 4 |
| 7.0 | 5/8/2012 | Release 5 |
| 8.0 | 6/22/2012 | Release 6 |
| 9.0 | 8/31/2012 | Release 7 |
| 10.0 | 9/26/2012 | Release 8 |
| 11.0 | 11/2/2012 | Release 9 |
| 12.0 | 11/26/2012 | Release 10 |
| 13.0 | 12/21/2012 | Section 1.3 – Major Updates |
| 13.0 | 12/21/2012 | Section 6.7 Table 10 – EDFES Notifications Update (added 2011 DOS) |
| 13.0 | 12/21/2012 | Section 7.2 Table 12 – Added Temporarily Deactivated Front-End Edits to include Balancing Edits |
| 13.0 | 12/21/2012 | Section 10 Table 13 – Updated EDPPPS Edits descriptions not to exceed to 41 characters |
| 13.0 | 12/21/2012 | Section 10.1 Table 14 – Updated error descriptions for EDPS Edits Enhancements Implementation Dates |
| 13.0 | 12/21/2012 | Section 10.2.1 Table 15 – Updated error descriptions not to exceed a limit of 41 characters |
| 13.0 | 12/21/2012 | Section 10.2.2 Table 16 – Updated error description not to exceed a limit of 41 characters |
| 13.0 | 12/21/2012 | Section 10.2.3 Table 17 – Added EDPS Edits Prevention and Resolution Strategies – Phase III |
| 13.0 | 12/21/2012 | Section 11.0 Table 18/ – Reincorporated Proxy Data requirement for 2011 DOS |

REVISION HISTORY